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Contract

Shared Lives Services

Glasgow City Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-072673

Procurement identifier (OCID): ocids-h6vhtk-04d6cd

Published 11 November 2025, 10:35am

Section I: Contracting authority

I.1) Name and addresses

Glasgow City Council

40 John St, City Chambers

Glasgow

G2 1DU

Contact

Jennifer Ferguson

Email

jennifer.ferguson@glasgow.gov.uk

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.glasgow.gov.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00196

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Shared Lives Services

Reference number

GCC006118SW

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The contract is for a multi-lot Framework. The Service is the provision of long-term Shared Lives Placements in and around Glasgow City for adults aged 18+ and Shared Lives Respite Placements for adults and young people age 16+, including young adults in transition from children's services to adult services, and who have:

- physical disabilities and/or sensory impairments
- learning disabilities and/or autistic spectrum conditions
- mental health needs
- any combination of the above

Providers will be innovative in the delivery and promotion of the Service and have a strong plan to deliver a Shared Lives Services to Individuals requiring support. Providers will require to remain knowledgeable about the latest developments in Shared Lives Services nationally, through membership of Shared Lives Plus, the national charitable coordinating body for Shared Lives Services. Providers will have a vision that fits with the ethos underpinning Shared Lives, in line with Care Inspectorate requirements and Shared Lives Plus good practice guidance.

The development of positive links within the local community is of key importance and as such, Providers will be competent in linking into local resources and ensuring the Shared

Lives Service is well connected in the communities where individuals in Shared Lives Placements are based.

Providers will work in partnership with Glasgow City Health and Social Care Partnership (GCHSCP) social work, health and commissioning staff, other Shared Lives Providers on this Framework, as well as specialist health inpatient staff from NHS Greater Glasgow and Clyde (NHSGGC) when appropriate to successfully deliver the Service and expand the number of Long Term Shared Lives Placements and Shared Lives Respite Placements in and around Glasgow City.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,421,300

II.2) Description

II.2.1) Title

Shared Lives Respite Placements

Lot No

2

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85000000 - Health and social work services
- 85311200 - Welfare services for disabled people

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Placements will be made in or around the Glasgow City boundary

II.2.4) Description of the procurement

LOT 2

Shared Lives Respite Placements for eligible adults and young people Age 16+, including young adults in transition from children's services to adult services Age 16+ who are not currently living in a long-term Shared Lives Placement. To be provided in nights, and for a period of no less than 24 hours and,

Shared Lives Respite Placements for adults 18+ who are currently in a long-term Shared Lives Placement, and where additional respite (over and above the 28 nights provided as standard) is identified as required by the Council and cannot be provided by the current Shared Lives Provider delivering the long-term Placement.

Will be delivered at either Standard or Enhanced service level as determined by the Council's banding assessment detailed in Appendix 1 of the Service Specification .

The Lots in this Tender were tied and therefore Bidders applying to Lot 2 were also required to bid for Lot 1.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Shared Lives Respite for adults and young people aged 16+ with any or a combination of the following assessed needs:

-physical disabilities and/or sensory impairments

-learning disabilities and or autistic spectrum conditions

-mental health needs

-young adults in transition from children's services to adult services with any of the needs identified above

-or any combination of the above

II.2) Description

II.2.1) Title

Long Term Shared Lives Placements

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation
- 85311200 - Welfare services for disabled people

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Placements will be made in and around the Glasgow City boundary

II.2.4) Description of the procurement

LOT 1

A long-term Shared Lives Placement that is intended to be permanent for Adults aged 18+. Each Placement is required to include 28 nights (periods of 24 hours) of respite per annum as standard. Will be delivered at either Standard or Enhanced service level as determined by the Council's banding assessment detailed in Appendix 1 of the Service Specification and,

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Purchased separately from this Lot where required - The provision of additional periods of respite for adults aged 18+ already in long-term Shared Lives Placements and who have been assessed, by the Council, as needing more than the 28 nights (periods of 24 hours) of respite which requires to be included as a core component of the Long-term Shared Lives Placement. Will be delivered at the already determined standard or enhanced banding for the long-term placement

.

The Lots in this Tender were tied and therefore Bidders applying to Lot 1 were required to also bid for Lot 2.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Shared Lives placements for individuals aged 18+ with any or a combination of the following assessed needs:

-physical disabilities and/or sensory impairments

-learning disabilities and or autistic spectrum conditions

-mental health needs

-young adults in transition from children's services to adult services with any of the needs identified above

-or any combination of the above

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.3) Information about a framework agreement

The procurement involves the establishment of a framework agreement

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<https://www.legislation.gov.uk/ssi/2015/446/regulation/5>

IV.1.11) Main features of the award procedure

-Generic Questions minimum score of 60 required in each question to be eligible for award. Bidders who don't achieve this will be disqualified.

-Lot Specific Questions minimum score of 60 required in each lot to be eligible for award. As Lots are tied, Bidders who score less than 60 for Lot 1 or Lot 2 (or both) will be disqualified.

-Commercial Scoring is proportion to best price (lowest price) method whereby all Bidders will be rated against each other on their Rates (excluding VAT).

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-015895](https://www.legislation.gov.uk/ssi/2015/446/regulation/5)

Section V. Award of contract

Lot No

1

Title

Long Term Shared Lives Placements

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 September 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

Cornerstone Community Care

The Doges Studios, Templeton Business Centre, 62 Templeton Street

Glasgow

G40 1DA

Telephone

+44 3001313333

Country

United Kingdom

NUTS code

- UK - United Kingdom

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,421,300

Section V. Award of contract

Lot No

2

Title

Shared Lives Respite Placements

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 September 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

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V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,421,300

Section VI. Complementary information

VI.3) Additional information

Minimum Requirements as met by the Successful Provider-

Insurance Requirements as detailed in the Tender documents (Invitation to Tender).

Health and Safety Requirements continued

-Hold a UKAS (or equivalent independent third party), accreditation in accordance with ISO 45001 certificate or have a SSIP accreditation

-Where the Bidder does not satisfy the above certification, they will require to complete the full Glasgow City Council Health and Safety Vetting Questionnaire and also provide appropriate evidence of relevant policies and procedures.

Experience and Qualification Requirements continued

-Bidders are required to ensure the designated Manager for the service holds a registered manager qualification or equivalent.

Care Inspectorate Grading continued

-Where Bidders do not yet operate a Shared Lives Service/Adult Placement Service in Glasgow but do operate a Shared Lives Service/Adult Placement service in another location, the Bidder is required to confirm that they have achieved a minimum of Grade 3 across all inspected themes for their organisations most recent Care Inspectorate (or equivalent) inspection for that service.

-Where a Bidder can confirm they have the required experience and Registration, but has not yet had a completed first inspection to demonstrate the required Grade 3 across all themes, the Bidder may commit to evidence this on completion of the first inspection. Successfully awarded Providers may be temporarily suspended from the Framework until this evidence is provided.

The successful Provider awarded to this contract will have existing contractual agreements in place under the current contract Adult Shared Lives GCC004345SW transfer to the new contract terms at the contract commencement date.

This Tender is now closed and awarded.

(SC Ref:814981)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

PO Box 23, 1 Carlton Place

Glasgow

G5 9DA

Email

glasgow@scotcourts.gov.uk

Telephone

+44 4298888

Country

United Kingdom