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Award

Web of Science platform 2025-2028

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072636

Procurement identifier (OCID): ocds-h6vhtk-05de4a ([view related notices](#))

Published 11 November 2025, 9:46am

Scope

Reference

C390376

Description

This is a three-year contract between the UKHSA and Jisc Services Ltd (Jisc) to provide access to the Web of Science Platform, an online research database developed and maintained by Clarivate Analytics (UK) Limited.

The Web of Science Platform offers a comprehensive collection of scientific literature and citation data. It supports academic research, analysis, and referencing across a wide range of disciplines.

Contract 1. Web of Science Platform 2025-2028

Supplier

- Jisc Services limited

Contract value

- £120,810 excluding VAT
- £144,972 including VAT

Above the relevant threshold

Earliest date the contract will be signed

20 November 2025

Contract dates (estimated)

- 21 November 2025 to 30 September 2028
- 2 years, 10 months, 10 days

Main procurement category

Services

CPV classifications

- 79980000 - Subscription services
- 72260000 - Software-related services

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

UKHSA requires continued access to the Clarivate Web of Science Platform, which provides authoritative citation databases essential for fulfilling statutory public health research and analytical functions. UKHSA intends to award a three-year contract to Jisc Services Ltd in accordance with Schedule 5 of the Procurement Act 2023, which permits direct awards under specific conditions. The total contract value is £120,810 excluding

VAT (£144,972 including VAT).

The Web of Science Platform is developed and owned by Clarivate Analytics (UK) Limited and incorporates proprietary intellectual property, including its unique citation indexing methodology and comprehensive research data. These features are not available from any other supplier, resulting in a single-source scenario. No alternative solution exists that meets UKHSA's statutory requirements for evidence-based research and analysis.

Access to the platform for UK public sector and research institutions is exclusively available via Jisc, which acts as the sole intermediary under a long-standing national arrangement.

The justification for direct award is made in accordance with Schedule 5 of the Procurement Act 2023, specifically paragraphs 5(a) and 5(b), which state:

- (a) The required goods, services, or works are protected by intellectual property rights, and
- (b) Only the identified supplier can lawfully provide them, and no reasonable alternatives exist.

This direct award ensures continuity of access to a critical research infrastructure and enables UKHSA to meet its statutory obligations without disruption.

Supplier

Jisc Services limited

- Public Procurement Organisation Number: PZZC-9926-PRNM

4 Portwall Lane

Bristol

BS1 6NB

United Kingdom

Email: help@jisc.ac.uk

Region: UKK11 - Bristol, City of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Web of Science Platform 2025-2028

Contracting authority

Secretary of State for Health and Social Care acting as part of the Crown through UK Health Security Agency

- Public Procurement Organisation Number: PBMQ-7576-DVGW

10 South Colonnade

London

E14 4PU

United Kingdom

Email: procurementnotices@ukhsa.gov.uk

Website: <https://www.gov.uk/government/organisations/uk-health-security-agency>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government

