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Award

XMC Support (Telecoms)

NETWORK RAIL INFRASTRUCTURE LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072614

Procurement identifier (OCID): ocds-h6vhtk-05da8b ([view related notices](#))

Published 11 November 2025, 9:12am

Scope

Description

This procurement is a direct award to Hitachi Energy UK Limited for the support and maintenance of PDH/XMC telecommunications hardware and its management systems, which are critical for Network Rail's signalling and electrification operations. The contract covers 24/7 remote and technical support, repairs, service management, and professional services, ensuring operational continuity and safety.

Contract 1. XMC Support (Telecoms)

Supplier

- Hitachi Energy UK Limited

Contract value

- £2,344,938 excluding VAT
- £2,813,925 including VAT

Above the relevant threshold

Award decision date

3 November 2025

Standstill period

- End: 20 November 2025
- 8 working days

Earliest date the contract will be signed

24 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2030
- 5 years

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The contract includes options for additional professional services beyond the included support hours, and a contract change threshold to allow for increased node volumes or unforeseen requirements. These options can be used if business needs change, such as requiring extra engineering support or if the number of supported devices exceeds forecasts, ensuring flexibility and continuity of service.

CPV classifications

- 50330000 - Maintenance services of telecommunications equipment

Procedure

Procedure type

Direct award

Supplier

Hitachi Energy UK Limited

- Companies House: 02985756

Alpha Tower, 22 Suffolk Street

Birmingham

B1 1TT

United Kingdom

Email: contact-us@hitachienergy.com

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. XMC Support (Telecoms)

Contracting authority

NETWORK RAIL INFRASTRUCTURE LIMITED

- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Email: jack.barlow@networkrail.co.uk

Website: <https://www.networkrail.co.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government