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Contract

Digital self-management platform

NHS West Yorkshire Integrated Care Board

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072579

Procurement identifier (OCID): ocds-h6vhtk-05de22

Published 10 November 2025, 6:31pm

Scope

Reference

C377153

Description

Purchase of the getUBetter digital application to support MSK and persistent pain. The platform will be made available in Bradford to ensure continuity of care, avoid service disruption, and support population-wide consistency in access to digital self-management, that can be used on laptops, Apple or Android mobile phones.

Contract 1. Digital platform to support MSK and persistent pain/getUBetter Ltd

Supplier

- [getUBetter Limited](#)

Contract value

- £108,000 excluding VAT
- £129,600 including VAT

Below the relevant threshold

Date signed

23 October 2025

Contract dates

- 24 October 2025 to 23 October 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Procedure

Procedure type

Below threshold - without competition

Supplier

getUBetter Limited

- Companies House: 08330528

getUBetter Limited, Engine Shed, Station Approach, Redcliffe

Bristol

BS1 6QH

United Kingdom

Email: contact@getubetter.com

Website: <https://www.getubetter.com>

Region: UKK11 - Bristol, City of

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Digital platform to support MSK and persistent pain/getUBetter Ltd

Contracting authority

NHS West Yorkshire Integrated Care Board

- Public Procurement Organisation Number: PMTJ-1118-QVJH

White Rose House, West Parade

Wakefield

WF1 1LT

United Kingdom

Email: wyicb-kirk.procurement@nhs.net

Website: <https://www.westyorkshire.icb.nhs.uk/>

Region: UKE45 - Wakefield

Organisation type: Public authority - central government