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Award

Community Opportunities - Building based services

Newcastle City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072572

Procurement identifier (OCID): ocds-h6vhtk-055787 ([view related notices](#))

Published 10 November 2025, 5:39pm

Scope

Reference

008841

Description

Community Opportunities are an important contribution to Newcastle City Council's commitment to enabling people in Newcastle to age well, by providing support and carer relief that enables people to be socially connected to their community, to live as independently as possible and lead safe and active lives. It will offer flexible, high-quality, support, with a focus on connecting people to their communities, maximising independence, and helping to prevent admission into long term residential care or hospital. The approach of commissioning Community Opportunities will assist with creating a wider offer encompassing a continuum of social care-related support inclusive of four key areas: prevention, crisis, and long-term support.

The Contract is awarded under 2 Lots:

Lot 1 - TWO Community Hub Zone Based Service covering the Four neighbourhood zones. One building base will operate in the North and East of the city and the other in the

Inner West and Outer West of the city. Block contract.

Lot 2 - Satellite Flexible Service, city-wide to cover additional provision, split equally between successful providers.

Annual Rate Lot 1: £312,000.00 (£156,000.00 Per one Community Hub - Building Base)

Annual rate Lot 2: up to £156,000.00 (unit price of £60.00 per day session, including transport)

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Lot 1. Community Hub Zones Based Service

Description

TWO Community Hub Zone Based Service covering the Four neighbourhood zones. One building base will operate in the North and East of the city and the other in the Inner West and Outer West of the city. Contracts will be awarded to two highest scoring providers - for each provider to deliver service in each location.

Lot 2. Lot 2 - Satellite Flexible Services

Description

City-wide services to cover additional provision of up to 50 placements per week, split equally between successful providers.

Annual value up to £156,000 across the Lot.

Contract 1. Community Hub - Zone 1 (North and East)

Lots

Lot 1. Community Hub Zones Based Service

Supplier

- ST. ANTHONY OF PADUA COMMUNITY ASSOCIATION

Contract value

- £780,000 excluding VAT
- £780,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

Award decision date

10 November 2025

Date assessment summaries were sent to tenderers

10 November 2025

Standstill period

- End: 19 November 2025
- 8 working days

Earliest date the contract will be signed

20 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

36 months contract 2 x 12 months

Main procurement category

Services

CPV classifications

- 85312100 - Daycare services

Contract locations

- UKC22 - Tyneside

Contract 2. Community Hub Zone Two (Inner and Outer West)

Lots

Lot 1. Community Hub Zones Based Service

Supplier

- S&Z HOSPITALITY LIMITED

Contract value

- £780,000 excluding VAT
- £780,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

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Contract locations

- UKC22 - Tyneside

Contract 3. Lot 2 - Satellite Flexible Services

Lots

Lot 2. Lot 2 - Satellite Flexible Services

Supplier

- AGE UK GATESHEAD LIMITED

Contract value

- £780,000 excluding VAT
- £780,000 including VAT

Framework lot values may be shared with other lots

Above the relevant threshold

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Main procurement category

Services

CPV classifications

- 85312100 - Daycare services

Contract locations

- UKC22 - Tyneside

Information about tenders

Lot 1. Community Hub Zones Based Service

- 6 tenders received
- 4 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
- 2 suppliers awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Lot 2. Lot 2 - Satellite Flexible Services

- 5 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Suppliers

AGE UK GATESHEAD LIMITED

- Companies House: 01863488
- Public Procurement Organisation Number: PJQL-3693-YRQW

215 High Street High Street

Gateshead

NE8 1AS

United Kingdom

Email: advice@ageukgateshead.org.uk

Website: <https://www.ageuk.org.uk/gateshead/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 3. Lot 2 - Satellite Flexible Services

S&Z HOSPITALITY LIMITED

- Companies House: 14198447
- Public Procurement Organisation Number: PPNL-2129-XQVW

Collingwood Buildings

Newcastle Upon Tyne

NE1 1JF

United Kingdom

Email: zahira@szhospitality.co.uk

Website: <http://www.therainbowcaregroup.com>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Community Hub Zone Two (Inner and Outer West)

ST. ANTHONY OF PADUA COMMUNITY ASSOCIATION

- Companies House: 02025848

- Public Procurement Organisation Number: PJPH-7928-QDVG

Community Centre Welbeck Road

Newcastle Upon Tyne

NE6 3BT

United Kingdom

Email: admin@anthonycareservices.org.uk

Website: <https://anthonycareservices.org.uk/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Community Hub - Zone 1 (North and East)

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government