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Contract

Medical Equipment Managed Maintenance Service

Milton Keynes University Hospital NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-072546

Procurement identifier (OCID): ocids-h6vhtk-04e632

Published 10 November 2025, 4:42pm

Section I: Contracting authority

I.1) Name and addresses

Milton Keynes University Hospital NHS Foundation Trust

Standing Way, Eaglestone

Milton Keynes

MK6 5LD

Contact

Patrick Pereira

Email

patrick.pereira@eoecph.nhs.uk

Country

United Kingdom

Region code

UKJ12 - Milton Keynes

Internet address(es)

Main address

<https://www.mkuh.nhs.uk/>

Buyer's address

<https://www.mkuh.nhs.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Medical Equipment Managed Maintenance Service

II.1.2) Main CPV code

- 50421000 - Repair and maintenance services of medical equipment

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of a Managed Service for medical equipment, including repair, maintenance, support and asset management for main and satellite sites.

II.1.7.1 Value is for the full 10 years (5 year initial term with options for a three year and then two year extension), but not not include inflation. The value of the initial contract is £13,705,296 ex Vat, ex inflation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £27,410,592

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

MILTON KEYNES UNIVERSITY HOSPITAL NHS FOUNDATION TRUST
Standing Way,
Eaglestone,
Milton Keynes
MK65LD

II.2.4) Description of the procurement

Milton Keynes University Hospital NHS Foundation Trust is seeking a service delivery partner for the Medical Equipment Managed Maintenance Service.

The Contractor will be responsible for managing all the Medical Equipment and other Trust owned community and satellite site based medical equipment, according to the guidelines laid out in MHRA Managing Medical Devices January 2021, relevant Trusts Medical Devices/Equipment Management Policies and in accordance with the specification set out below.

The service provided will include a core hours on-site presence and a 7x24x365 remote presence for emergencies, which may require an engineer to attend site within the callout SLA defined below.

Trust medical equipment will require service to a comprehensive level, including all spare

parts and a planned preventative maintenance programme. All medical equipment may require 'other services' i.e. callout, repair service and battery changes on RFID tags in line with the PPM schedule (in house and third party), Electrical Safety testing to be included. The core accessories e.g. NIBP cuffs are supplied by Medical Equipment Library (MEL).

The frequency and type of planned preventive maintenance must be specified within the offer, in line with the manufacturer's instructions and should take into account the expected usage and the environment in which it is to be used, in line with MHRA guidance. As Assets are accepted and disposed of the Asset register will be continually updated by the Contractor.

The contractor will assist the Trust in reducing the environmental impact of medical equipment and provide a positive impact towards net zero.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006641](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 October 2025

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Draeger Medical UK Ltd

The Willows Mark Road Industrial Estate Hemel Hempstead HP2 7BW

Hemel Hempstead

HP2 7BW

Telephone

+44 1442213542

Country

United Kingdom

NUTS code

- UKH - East of England

Internet address

https://www.draeger.com/en_uk/Home

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £13,705,296

Total value of the contract/lot: £27,410,592

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Litigation Authority

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

Country

United Kingdom

Internet address

<https://www.resolution.nhs.uk/>