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Award

Direct Payments Support & Payroll Service

London Borough of Bromley

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072468

Procurement identifier (OCID): ocds-h6vhtk-05ddbf ([view related notices](#))

Published 10 November 2025, 2:31pm

Scope

Reference

CDB10771

Description

The Service will enable clients to maintain day to day control of their money and support packages; have the opportunity to make informed choices about how their eligible care needs are met, and how best to match available resources to meet their needs. The Service must be flexible to meet the changing needs of clients.

The payroll element of the Service is currently managed in two (2) ways:

- Basic service - Clients submit signed time sheets and the payroll provider calculates pay information;

- Holding service - in addition to undertaking the payroll calculations, the Provider holds monies on behalf of more vulnerable and less able clients and make the payments on behalf of the client.

The current provider has advised that they are insolvent. The Council needs to put in a new supplier to support individuals to continue with their Direct Payments and employment of their Personal Assistants. In accordance with Schedule 5 of the Procurement Act 2023, the Council is awarding a contract via a Direct Award on the grounds of extreme emergency as set out in the Act.

Contract 1

Supplier

- The Disability Syndicate

Contract value

- £564,000 excluding VAT
- £676,800 including VAT

Above the relevant threshold

Award decision date

10 November 2025

Earliest date the contract will be signed

11 November 2025

Contract dates (estimated)

- 11 November 2025 to 10 November 2027
- 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UKI61 - Bromley

Procedure

Procedure type

Direct award

Special regime

Light touch

Supplier

The Disability Syndicate

- Companies House: 08038048

12 Pride Point Drive, Pride Park

Derby

DE24 8BX

United Kingdom

Email: info@disabilitysyndicate.com

Region: UKF11 - Derby

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

London Borough of Bromley

- Public Procurement Organisation Number: PBBG-1282-YCXD

Bromley Civic Centre, Churchill Court, 2 Westmoreland Road

Bromley

BR1 1AD

United Kingdom

Email: procurement@bromley.gov.uk

Website: <http://www.bromley.gov.uk>

Region: UKI61 - Bromley

Organisation type: Public authority - sub-central government