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Award

## **Population Health Management and Shared Care Records**

NHS BATH AND NORTH EAST SOMERSET, SWINDON AND WILTSHIRE  
INTEGRATED CARE BOARD

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072439

Procurement identifier (OCID): ocds-h6vhtk-05ddc7

Published 10 November 2025, 2:02pm

### **Scope**

### **Reference**

W157420/WA17239

### **Description**

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB) are seeking to directly award their Population Health Management and Shared Care Records requirements through a direct award to their existing provider Graphnet Health Limited at the end of their current contract which is due to expire on 31st March 2026.

Due to the changes in the NHS Landscape BSW ICB have taken the decision to direct award to the existing provider under the direct award justifications 7 (b) set down within Schedule 5 of the Procurement Act 2023. The ICB decision is based upon :-

National Direction: The Ten Year Health Plan describes the development of a standardised national solution for this functionality during the period that would have been covered by a new contract term following a competitive procurement. National guidance advises that this should be taken into account in any procurement decisions.

Mobilisation Complexity: Changing provider at this stage would involve significant complexity and lengthy resource implications. Any new provider would first need to migrate from the current arrangements and subsequently migrate again to the yet to be designed national solution. This is set within the context of significant organisational reform underway in NHS Integrated Care Boards.

#### Additional Functionality:

Functionality enabling the sharing of Shared Care Record information at a national level will be incorporated into the existing contract using NHS England funding. This enhancement will be funded for a period extending beyond the current contract term.

The contract value will be circa £1.2m per annum subject to contract options detailed herein.

BSW ICB has considered the timing of this notice as the completion of the current contract is 31st March 2027 but is of the opinion that they should be as transparent on their intentions well ahead of the contract expiry. The direct award will start on 1st April 2027 for a period of 12 months with a possible extension of up to a further 12 months.

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## **Contract 1. NHS BSW ICB Integrated Care Record**

### **Supplier**

- GRAPHNET HEALTH LIMITED

### **Contract value**

- £2,972,632 excluding VAT
- £3,567,158 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

1 December 2026

### **Contract dates (estimated)**

- 1 April 2027 to 31 March 2028
- Possible extension to 31 March 2029
- 2 years

Description of possible extension:

The contract includes an option to extend for a further 12 months. This will be enacted if the factors described above in 'scope' still apply.

### **Main procurement category**

Services

### **Options**

The right to additional purchases while the contract is valid.

The options include

- the existing functionality of the software being applied to more partner organisations.
- Commissioning additional functionality available from the supplier e.g. new care plans, new BI dashboards.
- Specialist analytics support to develop new dashboards within the product.

## **CPV classifications**

- 72222300 - Information technology services

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

- Single supplier - technical reasons
- Extreme and unavoidable urgency

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Additional Functionality:

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Note: The FTS portal requires 'Extreme and unavoidable urgency' to be selected, however this is not a justification that is being relied upon.

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## Supplier

### **GRAPHNET HEALTH LIMITED**

- Companies House: 02933905
- Public Procurement Organisation Number: PXZN-1877-CXNG

Ground Floor, Building 5, Caldecotte Lake Drive

Milton Keynes

MK7 8LE

United Kingdom

Email: [salesandbids@graphnethealth.com](mailto:salesandbids@graphnethealth.com)

Website: <https://www.graphnethealth.com/>

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. NHS BSW ICB Integrated Care Record

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## Contracting authority

### **NHS BATH AND NORTH EAST SOMERSET, SWINDON AND WILTSHIRE INTEGRATED CARE BOARD**

- NHS Organisation Data Service: QOX
- Public Procurement Organisation Number: PJHW-9333-YPZP

Jenner House, Unit E3, Langley Park, Avon Way

Chippenham

SN15 1GG

United Kingdom

Email: [bswpcb.procurementadvice@nhs.net](mailto:bswpcb.procurementadvice@nhs.net)

Website: <https://bsw.icb.nhs.uk>

Region: UKK15 - Wiltshire CC

Organisation type: Public authority - central government

## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### NHS South Central and West CSU

Summary of their role in this procurement: Lead Senior Procurement Manager

- NHS Organisation Data Service: 0DF
- Public Procurement Organisation Number: PXTZ-5316-XWPW

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

United Kingdom

Email: [angelamortley@nhs.net](mailto:angelamortley@nhs.net)

Website: <https://www.scwcsu.nhs.uk/>

Region: UKJ35 - South Hampshire

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## Contact organisation

Contact NHS BATH AND NORTH EAST SOMERSET, SWINDON AND WILTSHIRE INTEGRATED CARE BOARD for any enquiries.