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Award

# **Direct Payments Support & Payroll Service**

London Borough of Bromley

UK5: Transparency notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-072428

Procurement identifier (OCID): ocds-h6vhtk-05ddbf (view related notices)

Published 10 November 2025, 1:52pm

## Scope

#### Reference

CDB10771

## **Description**

The Service will enable clients to maintain day to day control of their money and support packages; have the opportunity to make informed choices about how their eligible care needs are met, and how best to match available resources to meet their needs. The Service must be flexible to meet the changing needs of clients.

The payroll element of the Service is currently managed in two (2) ways:

- Basic service Clients submit signed time sheets and the payroll provider calculates pay information;
- Holding service in addition to undertaking the payroll calculations, the Provider holds monies on behalf of more vulnerable and less able clients and make the payments on behalf of the client.

## **Contract 1**

# **Supplier**

• The Disability Syndicate

#### **Contract value**

- £564,000 excluding VAT
- £676,800 including VAT

Above the relevant threshold

# Earliest date the contract will be signed

11 November 2025

# **Contract dates (estimated)**

- 11 November 2025 to 10 November 2027
- 2 years

# Main procurement category

Services

CPV	/ CI	assif	ıcatı	ons

- 85000000 Health and social work services
- 98000000 Other community, social and personal services

#### **Contract locations**

• UKI61 - Bromley

# **Participation**

# Particular suitability

Voluntary, community and social enterprises (VCSE)

# Other information

## Conflicts assessment prepared/revised

Yes

## **Procedure**

### **Procedure type**

Direct award

### Special regime

Light touch

### **Direct award justification**

Extreme and unavoidable urgency

The service supports individuals with social care needs with their Direct Payment and employment of Personal Assistants. The current service provider has confirmed that they are insolvent and the Council needs to put a new provider in place urgently to safeguard individuals to continue with their direct payment and employment of their personal assistants.

# **Supplier**

## The Disability Syndicate

• Companies House: 08038048

12 Pride Point Drive, Pride Park

Derby

**DE24 8BX** 

**United Kingdom** 

Email: info@disabilitysydicate.com

Website: <a href="https://disabilitysyndicate.com/">https://disabilitysyndicate.com/</a>

Region: UKF11 - Derby

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

# **Contracting authority**

## **London Borough of Bromley**

• Public Procurement Organisation Number: PBBG-1282-YCXD

Bromley Civic Centre, Churchill Court, 2 Westmoreland Road

**Bromley** 

BR1 1AD

**United Kingdom** 

Email: procurement@bromley.gov.uk

Website: http://www.bromley.gov.uk

Region: UKI61 - Bromley

Organisation type: Public authority - sub-central government