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Award

Direct Payments Support & Payroll Service

London Borough of Bromley

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072428

Procurement identifier (OCID): ocds-h6vhtk-05ddbf ([view related notices](#))

Published 10 November 2025, 1:52pm

Scope

Reference

CDB10771

Description

The Service will enable clients to maintain day to day control of their money and support packages; have the opportunity to make informed choices about how their eligible care needs are met, and how best to match available resources to meet their needs. The Service must be flexible to meet the changing needs of clients.

The payroll element of the Service is currently managed in two (2) ways:

- Basic service - Clients submit signed time sheets and the payroll provider calculates pay information;
- Holding service - in addition to undertaking the payroll calculations, the Provider holds monies on behalf of more vulnerable and less able clients and make the payments on behalf of the client.

Contract 1

Supplier

- The Disability Syndicate

Contract value

- £564,000 excluding VAT
- £676,800 including VAT

Above the relevant threshold

Earliest date the contract will be signed

11 November 2025

Contract dates (estimated)

- 11 November 2025 to 10 November 2027
- 2 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

Contract locations

- UKI61 - Bromley

Participation

Particular suitability

Voluntary, community and social enterprises (VCSE)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Light touch

Direct award justification

Extreme and unavoidable urgency

The service supports individuals with social care needs with their Direct Payment and employment of Personal Assistants. The current service provider has confirmed that they are insolvent and the Council needs to put a new provider in place urgently to safeguard individuals to continue with their direct payment and employment of their personal assistants.

Supplier

The Disability Syndicate

- Companies House: 08038048

12 Pride Point Drive, Pride Park

Derby

DE24 8BX

United Kingdom

Email: info@disabilitysyndicate.com

Website: <https://disabilitysyndicate.com/>

Region: UKF11 - Derby

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Contracting authority

London Borough of Bromley

- Public Procurement Organisation Number: PBBG-1282-YCXD

Bromley Civic Centre, Churchill Court, 2 Westmoreland Road

Bromley

BR1 1AD

United Kingdom

Email: procurement@bromley.gov.uk

Website: <http://www.bromley.gov.uk>

Region: UKI61 - Bromley

Organisation type: Public authority - sub-central government