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Award

Gas and Electric Heating Services, Installation, Repairs and Maintenance

LOCAL SPACE

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072339

Procurement identifier (OCID): ocds-h6vhtk-05dd86

Published 10 November 2025, 11:45am

Scope

Reference

20251110UK5

Description

Description: All aspects of servicing, repair, and gas safety inspections to domestic gas appliances and systems. This includes LPG, Electric, solid fuel, and oil-fired appliances and systems, smoke alarms, CO detectors, TMVs, and various forms of renewable technologies.

Contract 1. Gas and Electric Heating Services, Installation, Repairs and Maintenance

Supplier

- SURESERVE COMPLIANCE SOUTH LIMITED

Contract value

- £2,000,000 excluding VAT
- £2,400,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

25 November 2025

Contract dates (estimated)

- 26 November 2025 to 25 November 2027
- Possible extension to 25 November 2028
- 3 years

Description of possible extension:

The contracting authority reserves the right to extend up to a further 12 months beyond the initial term as set out in the Framework documentation for direct award

Main procurement category

Services

CPV classifications

- 42160000 - Boiler installations
- 50531100 - Repair and maintenance services of boilers
- 50531200 - Gas appliance maintenance services
- 50721000 - Commissioning of heating installations
- 71321000 - Engineering design services for mechanical and electrical installations for buildings

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

User choice contract

Procedure Type: Direct award under framework agreement

Legal Ground: Procurement Act 2023, Part 5 (Section 41 - Direct Award under Framework Agreement)

Justification: The Authority intends to make a direct award to Sureserve Ltd under the Heating, Electrical, and Maintenance Services via Procurepublic Framework. This framework was competitively procured and permits direct award where;

- 1.) Continuation of existing service supplier and,
- 2.) Supplier ranked 1st on the framework - Sureserve are ranked 1st

This route ensures lawful continuity of essential heating services while a service redesign and a strategy for the reprocurement of services are defined.

- Permissible direct award via the Procurepublic Framework for a 2-year period (25th November 2025- 24th November 2027);

With option to extend for a further year (12 months)

Supplier

SURESERVE COMPLIANCE SOUTH LIMITED

- Companies House: 05158607
- Public Procurement Organisation Number: PPBM-9442-QQGG

Norfolk House

London

WC1A 2AJ

United Kingdom

Email: bidteam_south@sureserve.co.uk

Website: <https://www.sureserve.co.uk/sureserve-compliance/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Gas and Electric Heating Services, Installation, Repairs and Maintenance

Contracting authority

LOCAL SPACE

- Companies House: IP29840R
- Public Procurement Organisation Number: PNNZ-9862-XRHH

58 Romford Road

London

E15 4BZ

United Kingdom

Email: Procurement@localspace.co.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

ALTAIR CONSULTANCY AND ADVISORY SERVICES LIMITED

Summary of their role in this procurement: Acting as Agent on Behalf of the Contracting Authority

- Companies House: 07463003
- Public Procurement Organisation Number: PYNQ-8391-HMXD

Tempus Wharf

London

SE16 4SA

United Kingdom

Email: opportunities@altairltd.co.uk

Website: <http://altairltd.co.uk>

Region: UKI44 - Lewisham and Southwark

Contact organisation

Contact ALTAIR CONSULTANCY AND ADVISORY SERVICES LIMITED for any enquiries.