

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/072257-2025>

Contract

Case Center Bundling System

Manchester City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072257

Procurement identifier (OCID): ocds-h6vhtk-05a605 ([view related notices](#))

Published 10 November 2025, 9:43am

Scope

Reference

P-0850

Description

This is a contract with Thompson Reuters for the provision of the Case Centre (Formally CaseLines) bundling system which is extensively used within the CFLG teams and is central to their business processes.

Contract 1. Case Center Bundling System

Supplier

- THOMSON REUTERS (PROFESSIONAL) UK LIMITED

Contract value

- £187,303.41 excluding VAT
- £224,763 including VAT

Above the relevant threshold

Date signed

30 October 2025

Contract dates

- 1 November 2025 to 31 October 2028
- 3 years

Main procurement category

Goods

CPV classifications

- 48612000 - Database-management system

Contract locations

- UKD33 - Manchester

Justification for not setting key performance indicators

The contract is for off shelf software solutions which is bespoke to the provider. The provider also owns the intellectual property rights to the solution.

Therefore the authority considers that performance could not be appropriately assessed using KPIs.

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Additional or repeat goods, services or works - extension or partial replacement

This product is only available through Thompson Reuters.

CFLG have used this system for a number of years and have built business systems and processes which are entirely reliant upon this solution.

A change in contractor would be a fundamental risk to their ability to conduct safeguarding legal work.

Supplier

THOMSON REUTERS (PROFESSIONAL) UK LIMITED

- Companies House: 01679046
- Public Procurement Organisation Number: PGZB-9229-GXTT

Five Canada Square

London

E14 5AQ

United Kingdom

Email: joanne.fowler@thomsonreuters.com

Website: <http://www.tr.com>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Case Center Bundling System

Contracting authority

Manchester City Council

- Public Procurement Organisation Number: PLNV-8798-LDMP

Town Hall Extension

Manchester

M60 2LA

United Kingdom

Email: procurement@manchester.gov.uk

Website: <https://www.manchester.gov.uk/>

Region: UKD33 - Manchester

Organisation type: Public authority - sub-central government