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Contract

## **Online Academic Writing Support**

University of Ulster

F20: Modification notice

Notice identifier: 2025/S 000-072217

Procurement identifier (OCID): ocds-h6vhtk-04172f

Published 7 November 2025, 5:37pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

University of Ulster

Block X Room X031, Cromore Road

Coleraine

BT52 1SA

#### **Email**

[s.hanson@ulster.ac.uk](mailto:s.hanson@ulster.ac.uk)

#### **Telephone**

+44 2870124227

#### **Country**

United Kingdom

#### **Region code**

UKN - Northern Ireland

**National registration number**

NIC100166

**Internet address(es)**

Main address

[www.ulster.ac.uk](http://www.ulster.ac.uk)

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Online Academic Writing Support

Reference number

project\_27888

**II.1.2) Main CPV code**

- 80000000 - Education and training services

**II.1.3) Type of contract**

Services

**II.2) Description**

**II.2.1) Title**

Online Academic Writing Support

**II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The requirement is for a fully online academic writing and literacy support service. The service should be equitably available to all Ulster University students and will allow students to avail of both synchronous (real-time) and asynchronous academic writing and literacy support.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 March 2024

End date

30 July 2029

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Contract award notice concerning this contract**

Notice number: [2024/S 000-006834](#)

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## **Section V. Award of contract/concession**

### **Contract No**

project\_27888

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

1 March 2024

**V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor/concessionaire**

Studiosity Ltd

5 New Street Square, London

London

EC4A 3TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11065708

The contractor/concessionaire is an SME

No

**V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £1,800,000

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead, any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead, any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

UK

The UK does not have

Country

United Kingdom

#### VI.4.2) Body responsible for mediation procedures

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead, any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

uk

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### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Any proceedings alleging that the University is in breach of its duties under the Public Contract Regulations 2015 must be started in the High Court of Northern Ireland, in accordance with the time limits set out therein (including the requirement to start proceedings within 30 days beginning with the date when the economic operator first knew or ought to have known that grounds for starting proceedings had arisen). The University will not enter into the modifications proposed herein before the end of a period of at least 30 days beginning with the day after the date on which this notice is published in the Official Journal.

### **VI.4.4) Service from which information about the review procedure may be obtained**

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead, any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 as amended.

uk

The UK does not have

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 80000000 - Education and training services

#### **VII.1.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

The requirement is for a fully online academic writing and literacy support service. The service should

be equitably available to all Ulster University students and will allow students to avail of both

synchronous (real-time) and asynchronous academic writing and literacy support

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

1 March 2024

End date

31 July 2029

#### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£1,800,000

#### **VII.1.7) Name and address of the contractor/concessionaire**

Studiosity Ltd

5 New Street Square, London

London

EC4A 3TW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11065708

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Ulster University has modified the contract with Studiosity Pty Ltd to migrate part of the service to Studio Plus, which provides AI-augmented academic writing feedback, while retaining human-to-human support through Connect Live. The contract term is to 31 July 2029, exercising the optional three-year extension included in the original tender. The total annual contract value remains £250,000 + VAT.

This modification is necessary to maintain service continuity and platform interoperability. All other terms and conditions of the contract remain unchanged.

### **VII.2.2) Reasons for modification**

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of

cost preventing a change of contractor:

Studiosity provides a platform fully integrated with the University's virtual learning environment, enabling continuity of academic writing support for students. Changing supplier at this stage would result in loss of service continuity, duplication of cost in system integration and staff training, and potential loss of student data. The modification allows migration to Studiosity's enhanced service model while maintaining existing commercial arrangements and ensuring uninterrupted support for students.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,800,000

Total contract value after the modifications

Value excluding VAT: £1,800,000