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Award

Deep Cleaning Services

Royal Hospital Chelsea

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072129

Procurement identifier (OCID): ocids-h6vhtk-059429 ([view related notices](#))

Published 7 November 2025, 3:25pm

Scope

Reference

RHC - 38

Description

The Royal Hospital Chelsea requires a Deep Cleaning service (Includes some working at height) to support a 66-acre heritage site. The objective of this service is to ensure that specified areas of the RHC are cleaned to a standard commensurate with its status as a listed and nationally recognised institution. The following are areas that undergo deep cleaning but are not limited to, Long Wards, Margaret Thatcher Infirmary, Residential premises, Chapel, Great Hall, Upholstery & Curtains (May require Fire Proofing), and Paving areas.

Contract 1. Provision of deep cleaning services at The Royal Hospital Chelsea

Supplier

- SYMCLEAN INDUSTRIAL LIMITED

Contract value

- £177,000 excluding VAT
- £212,000 including VAT

Below the relevant threshold

Award decision date

7 November 2025

Earliest date the contract will be signed

18 November 2025

Contract dates (estimated)

- 19 November 2025 to 18 November 2028
- Possible extension to 18 November 2030
- 5 years

Description of possible extension:

2 x 1 Year options

Main procurement category

Services

CPV classifications

- 90911000 - Accommodation, building and window cleaning services
- 90918000 - Bin-cleaning services
- 90919000 - Office, school and office equipment cleaning services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Information about tenders

- 14 tenders received
 - 6 tenders assessed in the final stage:
 - 6 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 5 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Below threshold - open competition

Supplier

SYMCLEAN INDUSTRIAL LIMITED

- Companies House: 08990678
- Public Procurement Organisation Number: PJZL-6794-HMVQ

Blackburn Rovers Business Centre First Floor, Suite 2, Darwen End Stand

Blackburn

BB2 4JF

United Kingdom

Email: gary.targett@symclean.co.uk

Website: <http://www.symclean.co.uk>

Region: UKD41 - Blackburn with Darwen

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Provision of deep cleaning services at The Royal Hospital Chelsea

Contracting authority

Royal Hospital Chelsea

- Public Procurement Organisation Number: PHMD-6978-XGQN

Royal Hospital Road

London

SW3 4SR

United Kingdom

Email: david.williams@chelsea-pensioners.org.uk

Region: UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Organisation type: Public authority - sub-central government

