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Tender

Domestic Abuse Intensive Family Support

BIRMINGHAM CHILDREN'S TRUST COMMUNITY INTEREST COMPANY

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-072049

Procurement identifier (OCID): ocds-h6vhtk-05dcd3

Published 7 November 2025, 1:36pm

Scope

Description

Domestic abuse is a serious issue, both nationally and locally. The complex nature of domestic abuse and the associated harm and inequalities it creates - including mental and physical ill health, homelessness and unemployment - has a drastic, negative and long-lasting impact upon the safety, health and wider life chances of families.

The Trust's vision is to build a Trust that provides excellent social work and family support for and with the city's most vulnerable children, young people and families.

The commissioned service will work with between 5 and 10 families affected by domestic abuse by providing intensive support over a period of up to two years. The expectation is that the Provider will work with the whole family including survivors, perpetrators, children and the wider family support network. The Provider will support in reducing domestic abuse in Birmingham and will ensure that the needs of children are being met in the home.

Families will be identified during mobilisation and, once consent has been sought, information will be shared with the successful Provider within the first week of the contract. It is expected that the Provider will review the shared information around suitability and work will begin with families within the third week of the contract.

The Provider is expected to engage in transparent and collaborative discussions with the Trust to determine the appropriate level of support for each family. Should it be assessed that a family does not require intensive intervention and the service is therefore deemed unsuitable, the Provider will promptly commence work with a new family.

The work will be evaluated for impact and outcomes for the family.

Service activity

- work with families identified by the Trust
- provide intensive support to families for up to two years (minimum of one session per week initially (the ongoing level of appropriate contact can be discussed with the social worker) and become the lead professional for the family at the appropriate time
- provide weekly written progress updates to the allocated social worker and attend and actively participate in Child In Need (CIN) / Child Protection (CP) / core group meetings where appropriate /multi-disciplinary case supervision
- evidence how risk is assessed and managed in safety planning throughout the duration of involvement with the family
- escalate immediate safety concerns to the allocated social worker
- refer to other specialist services where appropriate
- provide comprehensive exit strategies to families at the point of closure
- provide support to families in stepping down to universal services
- support in the prevention of non-family care arrangements

This service is a pilot, and the duration of the contract will initially be two years with the potential to extend for two years (1 + 1), beginning 2nd February 2026. The contract will be reviewed on an annual basis with a break clause after January 2027, and each subsequent year; with the continuation of the contract based on funding availability and performance.

A Planned Procurement Notice was published on 01 October 2025 (Publication reference: 2025/S 000-061384)

The Trust will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity, please click

on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be able to log on which will enable you to download all relevant quotation documentation.

If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: etendering@birmingham.gov.uk

Your completed tender submission should be returned by noon on 3rd December 2025 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

Total value (estimated)

- £200,000 excluding VAT
- £240,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 February 2026 to 31 January 2028
- Possible extension to 31 January 2030
- 3 years, 11 months, 27 days

Description of possible extension:

1+1

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311300 - Welfare services for children and young people
- 85320000 - Social services
- 85321000 - Administrative social services
- 98000000 - Other community, social and personal services

Contract locations

- UKG31 - Birmingham

Submission

Enquiry deadline

24 November 2025, 5:00pm

Submission type

Tenders

Tender submission deadline

3 December 2025, 12:00pm

Submission address and any special instructions

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Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

22 December 2025

Award criteria

Name	Description	Type
Simple description	Tenders will be assessed using Price the quality / social value / price in accordance with a pre-determined assessment model. The quality element will account for 60%, social value 10% and price 30%.	

Weighting description

Tenders will be assessed using the quality / social value / price in accordance with a pre-determined assessment model. The quality element will account for 60%, social value 10% and price 30%.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Please see Invitation to Tenderers (ITT)

Contracting authority

BIRMINGHAM CHILDREN'S TRUST COMMUNITY INTEREST COMPANY

- Companies House: 10762047

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B6 4DU

United Kingdom

Email: ProcurementTeam@birminghamchildrenstrust.co.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government