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Contract

## **Communal Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework**

Hyde Housing Association Ltd.

F03: Contract award notice

Notice identifier: 2025/S 000-072047

Procurement identifier (OCID): ocds-h6vhtk-04e5cb

Published 7 November 2025, 1:33pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hyde Housing Association Ltd.

30 Park Street, London

London

SE1 9EQ

#### **Contact**

Mark Shickell

#### **Email**

[mark.shickell@hyde-housing.co.uk](mailto:mark.shickell@hyde-housing.co.uk)

#### **Telephone**

+44 2032072754

#### **Country**

United Kingdom

**Region code**

UKI - London

**National registration number**

IP18195R

**Internet address(es)**

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://www.hyde-housing.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Communal Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework

#### **II.1.2) Main CPV code**

- 90910000 - Cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Lot 1 - Communal Cleaning Services (inc Window Cleaning Services) to be performed in four Regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North. Lot 2 - Bulk Waste Collection Services to be performed in four regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North. Lot 3 - Japanese Knotweed Services (one call off contract covering all four regions)

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £200,000,000

### **II.2) Description**

#### **II.2.1) Title**

Communal Cleaning Services (Including Window Cleaning Services)

Lot No

Lot 1

#### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Lot 1 - Communal Cleaning Services (Inc Window Cleaning) The Total framework value is £200,000,000. The Lot 1 Contract Value is £14,118,874. The Lot 1 Call Off Contract is awarded to Pinnacle FM Ltd for Regions 1,2,3 & 4. The following contractors are appointed to Lot 1 of the framework in the following ranked positions. Pinnacle FM Ltd - 1st, Just Ask Estate Services - 2nd, Cleanscapes Ltd - 3rd.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework. Further information on who can use the framework can be found by following this link <https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions Section to click on Who can Use NFP? to access the following: Any UK-

based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from Hyde's frameworks. If your organisation falls under UK procurement legislation, you are eligible to use our frameworks. The list below covers all current and future contracting authorities:.

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide> Housing associations, including registered social landlords Councils, including county councils, district councils, county borough councils, community councils, London borough councils, unitary councils, metropolitan councils, parish councils Ministerial and non-ministerial government departments Executive agencies of the government and other subsidiary bodies Non-Departmental Public Bodies (NDPBs), including advisory NDPBs, executive NDPBs, and tribunal NDPBs All non-Crown Status Government Companies wholly or partly owned by central government departments and their subsidiaries Assembly Sponsored Public Bodies (ASPBs) Police forces - this includes Police Forces and Special Police Forces in the UK, Police and Crime Commissioners, Police Authorities, and other relevant legislation for the constituent parts of the United Kingdom, for their respective rights and interests. Fire and rescue services Ambulance services Maritime and coastguard agency services NHS bodies: NHS Authorities and Trusts, Clinical commissioning groups Educational bodies or establishments including state schools (nursery schools, primary schools, middle or high schools, secondary schools, special schools), academies, colleges, Pupil Referral Unit (PRU), further education colleges and universities Hospices National Parks Third sector and charities Local Enterprise Partnerships Citizens advice bodies Other Public Bodies and Public corporations and their subsidiary bodies sponsored by Central Government Departments that are not covered by named categories in this list Public financial bodies or institutions Public pension funds, Central banks, Civil service bodies, including public sector buying organisations. All new bodies created which fall within the criteria or as listed on [nationalframeworkpartnership.co.uk](http://nationalframeworkpartnership.co.uk)

## **II.2) Description**

### **II.2.1) Title**

Bulk Waste Collection Services

Lot No

Lot 2

### **II.2.2) Additional CPV code(s)**

- 90511200 - Household-refuse collection services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Bulk Waste Collection Services under Lot 2 of the framework. The Total Framework Value is £200,000. The total contract value is £3.475,000. The call off contract is awarded to Pinnacle FM Ltd for regions 1,2,3 & 4. The following contractors are appointed to Lot 2 of the framework in the following ranked positions. Pinnacle FM Ltd - 1st, Just Ask Estate Services - 2nd, Any Junk Limited - 3rd, Acorn Environmental Services Limited - 4th, Rigford Ltd - 5th, Cleanscapes Limited - 6th and Countrystyle Recycling Ltd - 7th.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework. Further information on who can use the framework can be found by following this link <https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions Section to click on Who can Use NFP? to access the following: Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from Hyde's frameworks. If your organisation falls under UK procurement

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## II.2) Description

### II.2.1) Title

Japanese Knotweed Services

Lot No

Lot 3

### II.2.2) Additional CPV code(s)

- 77312100 - Weed-killing services

### II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Provision of Japanese Knotweed Services under Lot 3 of the framework. The Total Framework value is £200,000,000. The Lot 3 contract value is £90,000. The call off contract is awarded to Cleanscapes Limited. The following contractors appointed to Lot 3 in their ranked positions are: Cleanscapes Limited - 1st and Japanese Knotweed Services - 2nd.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 10

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework. Further information on who can use the framework can be found by following this link <https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions Section to click on Who can Use NFP? to access the following: Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from Hyde's frameworks. If your organisation falls under UK procurement legislation, you are eligible to use our frameworks. The list below covers all current and future contracting authorities:.

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including county councils, district councils, county borough councils, community councils, London borough councils, unitary councils, metropolitan councils, parish councils  
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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006510](https://www.ons.gov.uk/publications/notice/2025/S-000-006510)

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## **Section V. Award of contract**

### **Contract No**

2013

### **Title**

Communal Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 November 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Pinnacle FM Ltd

8th Floor, Holborn Tower, 137 - 144 High Holborn

London

WC1V 6PL

Email

[neil.fergus@pinnaclegroup.co.uk](mailto:neil.fergus@pinnaclegroup.co.uk)

Telephone

+44 2070172000

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01040529

Internet address

<https://www.pinnaclegroup.co.uk>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Just Ask Estate Services Limited

Unit 4, Wintersells Business Park, Wintersells Road

West Byfleet, Surrey

KT14 7LF

Email

[duncan.shadbolt@nexgengroup.uk](mailto:duncan.shadbolt@nexgengroup.uk)

Telephone

+44 7471995269

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

National registration number

5956392

Internet address

<https://justaskservices.co.uk>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Any Junk Limited

9 Felsham Road

London

SW15 1AX

Email

[oli.macallan@anyjunk.co.uk](mailto:oli.macallan@anyjunk.co.uk)

Telephone

+44 7547690991

Country

United Kingdom

NUTS code

- UKI - London

National registration number

05166059

Internet address

<https://www.anyjunk.co.uk>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Acorn Environmental Limited

Riverside, Wandle Trading Estate

Mitcham

CR4 4HW

Email

[director@acorn-ev.com](mailto:director@acorn-ev.com)

Telephone

+44 208640880

Country

United Kingdom

NUTS code

- UKI62 - Croydon

National registration number

1816463

Internet address

<https://www.acornenvironment.com/our-services>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Rigford Ltd

255 Green Lanes, Palmers Green,

London

N13 4XE

Email

[jay@rigford.co.uk](mailto:jay@rigford.co.uk)

Telephone

+44 7506883881

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

National registration number

09897346

Internet address

<https://rigford.co.uk>

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cleanscapes Limited

Coles Lane

Okley

RH5 5HW

Email

[Daryl@scapes.co.uk](mailto:Daryl@scapes.co.uk)

Telephone

+44 1306711720

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

National registration number

06868508

Internet address

<https://cleanscapes.co.uk>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Countrystyle Recycling Limited

Ridham Dock Road, Ridham

Sittingbourne

ME9 8SR

Email

[Euan.washbourn@countrystylerecycling.co.uk](mailto:Euan.washbourn@countrystylerecycling.co.uk)

Telephone

+44 7711987732

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

05103813

Internet address

<https://www.countrystylerecycling.co.uk>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Japanese Knotweed Limited

Unit 13A Belbins Business Park, Cupernham Lane

Romsey

SO51 7JF

Email

[enquiries@knotweed.co.uk](mailto:enquiries@knotweed.co.uk)

Telephone

+44 3332414413

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

National registration number

07428170

Internet address

<https://japaneseknotweed.co.uk>

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £200,000,000

Total value of the contract/lot: £17,773,874

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Hyde's framework is open to any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Cleaning, Bulk Waste Collection & Japanese Knotweed Services Framework. Further information on who can use the framework can be found by following this link

<https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions Section to click on Who can Use NFP?

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=992586887> GO

Reference: GO-2025117-PRO-33150078

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

The Strand

London

WC2A 2LL

Email

[RCJ.DCO@justice.gov.uk](mailto:RCJ.DCO@justice.gov.uk)

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>