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Contract

Communal Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework

Hyde Housing Association Ltd.

F03: Contract award notice

Notice identifier: 2025/S 000-072047

Procurement identifier (OCID): ocds-h6vhtk-04e5cb

Published 7 November 2025, 1:33pm

Section I: Contracting authority

I.1) Name and addresses

Hyde Housing Association Ltd.

30 Park Street, London

London

SE1 9EQ

Contact

Mark Shickell

Email

mark.shickell@hyde-housing.co.uk

Telephone

+44 2032072754

Country

United Kingdom

Region code

UKI - London

National registration number

IP18195R

Internet address(es)

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://www.hyde-housing.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Communal Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework

II.1.2) Main CPV code

- 90910000 - Cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

Lot 1 - Communal Cleaning Services (inc Window Cleaning Services) to be performed in four Regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North. Lot 2 - Bulk Waste Collection Services to be performed in four regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North. Lot 3 - Japanese Knotweed Services (one call off contract covering all four regions)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000,000

II.2) Description

II.2.1) Title

Communal Cleaning Services (Including Window Cleaning Services)

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Lot 1 - Communal Cleaning Services (Inc Window Cleaning) The Total framework value is £200,000,000. The Lot 1 Contract Value is £14,118,874. The Lot 1 Call Off Contract is awarded to Pinnacle FM Ltd for Regions 1,2,3 & 4. The following contractors are appointed to Lot 1 of the framework in the following ranked positions. Pinnacle FM Ltd - 1st, Just Ask Estate Services - 2nd, Cleanscapes Ltd - 3rd.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework. Further information on who can use the framework can be found by following this link <https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions Section to click on Who can Use NFP? to access the following: Any UK-

based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from Hyde's frameworks. If your organisation falls under UK procurement legislation, you are eligible to use our frameworks. The list below covers all current and future contracting authorities.:

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide> Housing associations, including registered social landlords Councils, including county councils, district councils, county borough councils, community councils, London borough councils, unitary councils, metropolitan councils, parish councils Ministerial and non-ministerial government departments Executive agencies of the government and other subsidiary bodies Non-Departmental Public Bodies (NDPBs), including advisory NDPBs, executive NDPBs, and tribunal NDPBs All non-Crown Status Government Companies wholly or partly owned by central government departments and their subsidiaries Assembly Sponsored Public Bodies (ASPBs) Police forces - this includes Police Forces and Special Police Forces in the UK, Police and Crime Commissioners, Police Authorities, and other relevant legislation for the constituent parts of the United Kingdom, for their respective rights and interests. Fire and rescue services Ambulance services Maritime and coastguard agency services NHS bodies: NHS Authorities and Trusts, Clinical commissioning groups Educational bodies or establishments including state schools (nursery schools, primary schools, middle or high schools, secondary schools, special schools), academies, colleges, Pupil Referral Unit (PRU), further education colleges and universities Hospices National Parks Third sector and charities Local Enterprise Partnerships Citizens advice bodies Other Public Bodies and Public corporations and their subsidiary bodies sponsored by Central Government Departments that are not covered by named categories in this list Public financial bodies or institutions Public pension funds, Central banks, Civil service bodies, including public sector buying organisations. All new bodies created which fall within the criteria or as listed on nationalframeworkpartnership.co.uk

II.2) Description

II.2.1) Title

Bulk Waste Collection Services

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 90511200 - Household-refuse collection services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Bulk Waste Collection Services under Lot 2 of the framework. The Total Framework Value is £200,000. The total contract value is £3.475,000. The call off contract is awarded to Pinnacle FM Ltd for regions 1,2,3 & 4. The following contractors are appointed to Lot 2 of the framework in the following ranked positions. Pinnacle FM Ltd -1st, Just Ask Estate Services - 2nd, Any Junk Limited - 3rd, Acorn Environmental Services Limited - 4th, Rigford Ltd - 5th, Cleanscapes Limited - 6th and Countrystyle Recycling Ltd - 7th.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework. Further information on who can use the framework can be found by following this link <https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions Section to click on Who can Use NFP? to access the following: Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from Hyde's frameworks. If your organisation falls under UK procurement

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II.2) Description

II.2.1) Title

Japanese Knotweed Services

Lot No

Lot 3

II.2.2) Additional CPV code(s)

- 77312100 - Weed-killing services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

II.2.4) Description of the procurement

Provision of Japanese Knotweed Services under Lot 3 of the framework. The Total Framework value is £200,000,000. The Lot 3 contract value is £90,000. The call off contract is awarded to Cleanscapes Limited. The following contractors appointed to Lot 3 in their ranked positions are: Cleanscapes Limited - 1st and Japanese Knotweed Services - 2nd.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 10

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework. Further information on who can use the framework can be found by following this link <https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions Section to click on Who can Use NFP? to access the following: Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from Hyde's frameworks. If your organisation falls under UK procurement legislation, you are eligible to use our frameworks. The list below covers all current and future contracting authorities:.

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including county councils, district councils, county borough councils, community councils, London borough councils, unitary councils, metropolitan councils, parish councils
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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2025/S 000-006510

Section V. Award of contract

Contract No

2013

Title

Communal Cleaning, Bulk Waste Collection and Japanese Knotweed Services Framework

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2025

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Pinnacle FM Ltd

8th Floor, Holborn Tower, 137 - 144 High Holborn

London

WC1V 6PL

Email

neil.fergus@pinnaclegroup.co.uk

Telephone

+44 2070172000

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01040529

Internet address

<https://www.pinnaclegroup.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Just Ask Estate Services Limited

Unit 4, Wintersells Business Park, Wintersells Road

West Byfleet, Surrey

KT14 7LF

Email

duncan.shadbolt@nexgengroup.uk

Telephone

+44 7471995269

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

National registration number

5956392

Internet address

<https://justaskservices.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Any Junk Limited

9 Felsham Road

London

SW15 1AX

Email

oli.macallan@anyjunk.co.uk

Telephone

+44 7547690991

Country

United Kingdom

NUTS code

- UKI - London

National registration number

05166059

Internet address

<https://www.anyjunk.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Acorn Environmental Limited

Riverside, Wandle Trading Estate

Mitcham

CR4 4HW

Email

director@acorn-ev.com

Telephone

+44 208640880

Country

United Kingdom

NUTS code

- UKI62 - Croydon

National registration number

1816463

Internet address

<https://www.acornenvironment.com/our-services>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Rigford Ltd

255 Green Lanes, Palmers Green,

London

N13 4XE

Email

jay@rigford.co.uk

Telephone

+44 7506883881

Country

United Kingdom

NUTS code

- UKI7 - Outer London – West and North West

National registration number

09897346

Internet address

<https://rigford.co.uk>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cleanscapes Limited

Coles Lane

Okley

RH5 5HW

Email

Daryl@scapes.co.uk

Telephone

+44 1306711720

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

National registration number

06868508

Internet address

<https://cleanscapes.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Countrystyle Recycling Limited

Ridham Dock Road, Ridham

Sittingbourne

ME9 8SR

Email

Euan.washbourn@countrystylerecycling.co.uk

Telephone

+44 7711987732

Country

United Kingdom

NUTS code

- UKJ4 - Kent

National registration number

05103813

Internet address

<https://www.countrystylerecycling.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Japanese Knotweed Limited

Unit 13A Belbins Business Park, Cupernham Lane

Romsey

SO51 7JF

Email

enquiries@knotweed.co.uk

Telephone

+44 3332414413

Country

United Kingdom

NUTS code

- UKJ32 - Southampton

National registration number

07428170

Internet address

<https://japaneseknotweed.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £200,000,000

Total value of the contract/lot: £17,773,874

Section VI. Complementary information

VI.3) Additional information

Hyde's framework is open to any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Cleaning, Bulk Waste Collection & Japanese Knotweed Services Framework. Further information on who can use the framework can be found by following this link

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To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=992586887> GO
Reference: GO-2025117-PRO-33150078

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Email

RCJ.DCO@justice.gov.uk

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>