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Contract

Insurance Claims Management Software

Swindon Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071950

Procurement identifier (OCID): ocds-h6vhtk-05dc94

Published 7 November 2025, 11:28am

Scope

Description

Insurance Claims Management Software to handle insurance claims on behalf of the Local Authority.

Contract 1

Supplier

- ALPHATEC SOFTWARE LIMITED

Contract value

- £14,104 excluding VAT
- £16,924.80 including VAT

Below the relevant threshold

Date signed

25 February 2025

Contract dates

- 2 March 2025 to 1 March 2028
- Possible extension to 28 February 2029
- 3 years, 11 months, 30 days

Description of possible extension:

One year extension option

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKK14 - Swindon

Procedure

Procedure type

Below threshold - without competition

Special regime

Light touch

Supplier

ALPHATEC SOFTWARE LIMITED

Eastcroft House, Woodhall Road

Wishaw, Lanarkshire

ML2 8PY

United Kingdom

Email: support@alphatec.net

Region: UKM84 - North Lanarkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Swindon Borough Council

- Public Procurement Organisation Number: PNPT-6195-XDWV

Civic Offices, Euclid St

Swindon

SN1 2JH

United Kingdom

Email: procurement@swindon.gov.uk

Region: UKK14 - Swindon

Organisation type: Public authority - sub-central government