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Contract

## **Provision of service and maintenance**

NPL Management Limited

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071916

Procurement identifier (OCID): ocds-h6vhtk-05dc7a

Published 7 November 2025, 10:35am

## **Scope**

### **Reference**

PO00012166

### **Description**

Provision of service and maintenance for installed security systems across two buildings (3020 & 3010). The services must comply with relevant British Standards and include:

Planned Preventative Maintenance (PPM): Annual visits during business hours.

Reactive Callouts: Response times vary by contract level (4-hour or 24-hour SLA).

Remote Support: Telephone and online technical assistance.

Power Down Support: Annual visit to safely shut down and restore systems.

Warranty: 12-month parts and labour warranty on new installations.

## **Contract 1**

### **Supplier**

- Nexus Security Solutions Ltd

### **Contract value**

- £27,398 excluding VAT
- £32,877.60 including VAT

Below the relevant threshold

### **Date signed**

9 October 2025

### **Contract dates**

- 9 October 2025 to 9 October 2025
- 1 day

### **Main procurement category**

Services

## **CPV classifications**

- 38000000 - Laboratory, optical and precision equipments (excl. glasses)
- 50000000 - Repair and maintenance services
- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UK - United Kingdom

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## **Procedure**

### **Procedure type**

Below threshold - unknown

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## **Supplier**

### **Nexus Security Solutions Ltd**

R2B Rapide Studios, De Havilland Court, Penn Street

AMERSHAM

HP7 0PX

United Kingdom

Email: [Anne.stavrou@securedbynexus.com](mailto:Anne.stavrou@securedbynexus.com)

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### **NPL Management Limited**

- Companies House: 02937881
- Public Procurement Organisation Number: PYDB-8862-JBYM

National Physical Laboratory

Teddington

TW11 0LW

United Kingdom

Email: [etenders@npl.co.uk](mailto:etenders@npl.co.uk)

Website: <http://www.npl.co.uk>

Region: UKI75 - Hounslow and Richmond upon Thames

Organisation type: Public undertaking (commercial organisation subject to public authority)

oversight)