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Tender

CC00191 Bus Stop Infrastructure, Equipment and Associated Services Framework

Worcestershire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

CC00191

Description

Worcestershire County Council is seeking qualified and experienced suppliers to deliver services that support and enhance our public transport network. This tender encompasses seven lots that cover three key areas:

Lots:

1. Bus Shelters
2. RTI Displays

3. Maintenance
4. Cleaning
5. Mobility and Interchange Hubs
6. Bus Stop Pole, Flags and Timetable Cases
7. Information Points

Key Areas:

- Bus Stop Infrastructure - the design, supply, installation, and upkeep of durable, safe, and accessible infrastructure that meets current standards and enhances the passenger experience (Lots 1, 5 and 6).
- Cleaning and Maintenance - the provision of regular and responsive cleaning, repairs, and preventative maintenance to ensure that infrastructure remains safe, welcoming, and operational at all times (Lots 3 and 4).
- Real-Time Passenger Information (RTI) - the supply, installation, and maintenance of reliable systems that provide accurate, timely, and accessible service information to passengers across multiple channels (Lots 2 and 7).

The objective of this procurement exercise is to appoint suppliers who can deliver high-quality, value-for-money services while ensuring long-term sustainability, safety, and reliability. The Council is particularly interested in solutions that:

- Improve accessibility and inclusivity for all passengers.
- Demonstrate innovation, efficiency, and resilience.
- Deliver measurable social and environmental value to the community.

Commercial tool

Establishes a framework

Total value (estimated)

- £75,000,000 excluding VAT
- £90,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 February 2026 to 2 February 2030
- 4 years

Main procurement category

Services

CPV classifications

- 30231300 - Display screens
- 44212321 - Bus shelters
- 45213315 - Bus-stop shelter construction work
- 60100000 - Road transport services

Contract locations

- UKG12 - Worcestershire
-

Lot 1. Bus Shelters

Description

The core requirement to be provided under this lot is the management of projects to design, supply, and install New Bus Shelters. In addition to the core requirement to be provided under this contract, the supplier may supply additional elements including the management of supply, installation and maintenance requirements of associated products and services to be attached to the Bus Shelters. These may include air filtration systems, air pollution monitors and traffic monitors.

Lot value (estimated)

- £75,000,000 excluding VAT
- £90,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Real-Time Information (RTI) Displays

Description

The core requirements to be provided under this lot are the management of projects to design, supply, install and maintain New Real Time Information Display infrastructure ('New RTI Displays'). The RTI Displays shall be connected to a RTI System, which is outside the scope of this Specification and shall be provided by others under a separate contract.

In addition to the weighted award criteria detailed in this notice, if they apply to this particular lot, suppliers also have to respond to an additional question focused only on RTI Systems and Data (not weighted or part of the overall framework award criteria), on which they must obtain at least a score of 3 out of 5 to pass and be accepted for this particular lot.

Lot value (estimated)

- £75,000,000 excluding VAT
- £90,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Maintenance**Description**

The core requirement to be provided under this lot is the management of regular maintenance and repair of new and existing bus shelters, Living Roofs, timetable cases and bus stop poles and flags. A record of all existing infrastructure to be incorporated within the initial phase of the framework can be found in the tender guidance document for each Worcestershire district. As the framework evolves, the list of infrastructure requiring maintenance is expected to increase, which will be managed via the framework call-off mechanism.

Lot value (estimated)

- £75,000,000 excluding VAT
- £90,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Cleaning

Description

The core requirement to be provided under this lot is the management of regular cleaning of new and existing bus shelters, timetable cases and bus stop flags. A record of all existing infrastructure to be incorporated within this contract can be found in the tender guidance document for each Worcestershire district.

Lot value (estimated)

- £75,000,000 excluding VAT
- £90,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Mobility and Interchange Hubs

Description

The core requirement to be provided under this lot is the management of projects to design, supply, and install New Mobility and Interchange Hubs.

Lot value (estimated)

- £75,000,000 excluding VAT
- £90,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Bus Stop Poles, Flags and Timetable Cases

Description

The core requirement to be provided under this lot is the management of projects to design, supply, and install New Bus Stop Poles, New Timetable Cases and New Bus Stop Flags (collectively 'New Infrastructure').

Lot value (estimated)

- £75,000,000 excluding VAT

- £90,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 7. Information Points

Description

The core requirements to be provided under this lot are the management of projects to design, supply, install and maintain New Information Point infrastructure ('New Information Points').

The Information Points shall be connected to a RTI System, which is outside the scope of this Specification and shall be provided by others under a separate contract.

In addition to the weighted award criteria detailed in this notice, if they apply to this particular lot, suppliers also have to respond to an additional question focused only on RTI Systems and Data (not weighted or part of the overall framework award criteria), on which they must obtain at least a score of 3 out of 5 to pass and be accepted for this particular lot.

Lot value (estimated)

- £75,000,000 excluding VAT
- £90,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Call-offs will either be awarded through direct award or through a mini-competition process. Both processes are detailed within the framework agreement (part of the tender pack).

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

This framework may be accessed by local authorities in England and Wales, including county councils, district councils, unitary authorities, metropolitan boroughs, London boroughs, and combined authorities.

Participation

Particular suitability

Lot 1. Bus Shelters

Lot 2. Real-Time Information (RTI) Displays

Lot 3. Maintenance

Lot 4. Cleaning

Lot 5. Mobility and Interchange Hubs

Lot 6. Bus Stop Poles, Flags and Timetable Cases

Lot 7. Information Points

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

1 December 2025, 12:00pm

Submission address and any special instructions

<https://www.in-tendhost.co.uk/worcestershire.aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

22 January 2026

Award criteria

Name	Type	Weighting
Q1. Technical Solutions & Design	Quality	30%
Q2. Service Delivery & Methodology	Quality	25%
Q3. Quality, Safety & Compliance	Quality	15%
Q4. Experience & Capability	Quality	15%
Q5. Sustainability & Social Value	Quality	15%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Worcestershire County Council

- Public Procurement Organisation Number: PRPQ-4584-WLPQ

County Hall, Spetchley Road

Worcester

WR5 2NP

United Kingdom

Contact name: Andreea Miron

Email: procurement@worcestershire.gov.uk

Website: <https://www.worcestershire.gov.uk>

Region: UKG12 - Worcestershire

Organisation type: Public authority - sub-central government