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Contract

Historic England's UX Framework

Historic England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071775

Procurement identifier (OCID): ocids-h6vhtk-0589f6 ([view related notices](#))

Published 6 November 2025, 4:23pm

Scope

Reference

P/REF 00000435 UID49 N257

Description

This framework will be used to maintain a core set of suppliers for UX work undertaken on the Historic England website, as well as related user research, testing and feedback for the website and marketing campaigns,

Any potential projects for the framework will be advertised to the suppliers on the framework, for response through mini competition before the work is awarded.

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

0%

Framework operation description

Mini competitions will be sent to all suppliers who are capable of delivering the requirement, based on competency in the specified task [as indicated in their tender response], range of services offered, price and availability. Price evaluation for each individual requirement will be applied at the rate of 25% and scored on 75% quality as specified within the mini competition itself.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Contract 1. Historic England's UX Framework

Suppliers (6)

- [CIVIC Computing Ltd](#)
- [REO Digital Limited](#)
- [Storm ID Ltd](#)
- [User Vision Limited](#)
- [Web Usability](#)
- [Williams Commerce](#)

Contract value

- £35,000 excluding VAT
- £42,000 including VAT

Above the relevant threshold

Date signed

24 October 2025

Contract dates

- 29 October 2025 to 30 September 2028
- Possible extension to 30 September 2029
- 3 years, 11 months, 3 days

Description of possible extension:

A possible 1 year extension is available

Main procurement category

Services

CPV classifications

- 72250000 - System and support services
- 72220000 - Systems and technical consultancy services

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Suppliers

CIVIC Computing Ltd

- Companies House: SC221925

12 South Charlotte Street

EDINBURGH

EH2 4AX

United Kingdom

Telephone: 01316249830

Email: nicole@civicuk.com

Website: <https://www.civicuk.com>

Region: UKM75 - Edinburgh, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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REO Digital Limited

- Companies House: 03975096

China Works, 100 Black Prince Road

London

SE1 7SJ

United Kingdom

Telephone: 07736905123

Email: simon.gripton@reodigital.com

Website: <https://www.reodigital.com>

Region: UKI45 - Lambeth

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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Storm ID Ltd

- Companies House: SC216070

Leith Assembly Rooms, 43 Constitution Street

Edinburgh

EH6 7BG

United Kingdom

Telephone: 01315611250

Email: jim.mcnair@stormid.com

Website: <https://stormid.com>

Region: UKM75 - Edinburgh, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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User Vision Limited

- Companies House: SC204097

55 North Castle Street

Edinburgh

EH2 3QA

United Kingdom

Telephone: 01312250850

Email: emma@uservision.co.uk

Website: <https://uservision.co.uk>

Region: UKM75 - Edinburgh, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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Web Usability

- Companies House: 02790227

Studio 14, Glove Factory Studios, 1 Brook Ln, Holt,

Trowbridge

SN14 6RZ

United Kingdom

Telephone: 000000000000

Email: sarah@webusability.co.uk

Website: <https://www.webusability.co.uk>

Region: UKK15 - Wiltshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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Williams Commerce

- Companies House: 07051709

60 Great Portland Street

London

W1W7RT

United Kingdom

Telephone: 01163261116

Email: tanya.peasgood@williamscommerce.com

Website: <https://www.williamscommerce.com>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Historic England's UX Framework

Contracting authority

Historic England

- Public Procurement Organisation Number: PXLY-5862-RMML

The Engine House

Swindon

SN22EH

United Kingdom

Contact name: Jon Simmons

Email: procurement-he@historicengland.org.uk

Website: <https://in-tendhost.co.uk/historicengland/aspx/Home>

Region: UKK14 - Swindon

Organisation type: Public authority - sub-central government