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Not applicable

Derbyshire Adult Community Audiology Service

NHS Derby & Derbyshire Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-071747

Procurement identifier (OCID): ocids-h6vhtk-05ccca

Published 6 November 2025, 3:47pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS Derby & Derbyshire Integrated Care Board

The Council House, First Floor, Corporation Street

Derby

DE1 2FS

Contact

Bilal Arif

Email

bilal.arif@nhs.net

Country

United Kingdom

Region code

UKF1 - Derbyshire and Nottinghamshire

Internet address(es)

Main address

<https://www.joinedupcarederbyshire.co.uk/derbyshire-integrated-care-board/>

Buyer's address

<https://www.joinedupcarederbyshire.co.uk/derbyshire-integrated-care-board/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Derbyshire Adult Community Audiology Service

II.1.2) Main CPV code

- 85121240 - ENT or audiologist services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (CSU), on behalf of NHS Derby and Derbyshire Integrated Care Board ("the Commissioner") are seeking expressions of interest from suitably qualified and experienced providers for the provision of a Derbyshire Adult Community Audiology Service.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-065383](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.1.5.1

Instead of

Text

24000000.00

Read

Text

20000000.00

Section number

IV.2.2.1

Instead of

Date

10 November 2025

Read

Date

17 November 2025

Section number

II.2.4.1

Instead of

Text

NHS Derby and Derbyshire ICB (DDICB) commissions an adult (18+) direct access community audiology service. This service provides hearing assessments and, if necessary, the supply and fitting of one or two hearing aids along with follow-up support. Patients 55 and older can self-refer, whereas those younger than 55 require a GP referral.

In the 2024/25 period, it delivered roughly a total of 63,793 interventions (this activity consisted of assessments, all aftercare appointments and fitting appointments). Please note this data does not contain Glossop activity, but the Glossop area will be included as a part of this service from 1st April 2026 onwards. NHS Derby and Derbyshire ICB are inviting Expressions of Interest from suitably qualified providers to express their interest in delivering the provision of a Derbyshire Adult Community Audiology Service. A competitive Provider Selection Regime (PSR) procurement process is being undertaken to implement a patient choice model, similar to that previously described (under historical procurement regimes/legislation) as an Any Qualified Provider (AQP) model. As a result of this tender process, the ICB intends to award a zero volume, zero value contract to providers that are capable and meet the relevant requirements. The contract duration for this service is expected to be 3-years with up to a 2-year extension option. The maximum indicative budget available for the service is expected to be circa £4.8m per annum. Tender documentation can be accessed via the following link: <https://health-family.force.com/s/Welcome>. Interested providers should search for reference C391799 - Derbyshire Adult Community Audiology Service

Read

Text

NHS Derby and Derbyshire ICB (DDICB) commissions an adult (18+) direct access community audiology service. This service provides hearing assessments and, if necessary, the supply and fitting of one or two hearing aids along with follow-up support. Patients 55 and older can self-refer, whereas those younger than 55 require a GP referral. In the 2024/25 period, it delivered roughly a total of 63,793 interventions (this activity consisted of assessments, all aftercare appointments and fitting appointments). Please note this data does not contain Glossop activity, but the Glossop area will be included as a part of this service from 1st April 2026 onwards. NHS Derby and Derbyshire ICB are inviting Expressions of Interest from suitably qualified providers to express their interest in delivering the provision of a Derbyshire Adult Community Audiology Service. A competitive Provider Selection Regime (PSR) procurement process is being undertaken to implement a patient choice model, similar to that previously described (under historical procurement regimes/legislation) as an Any Qualified Provider (AQP) model. As a result of this tender process, the ICB intends to award a zero volume, zero value contract to providers that are capable and meet the relevant requirements. The contract duration for this service is expected to be 3-years with up to a 2-year extension option. The maximum indicative budget available for the service is expected to be circa £4.0m per annum (exclusive of VAT). Tender documentation can be accessed via the following link: <https://health-family.force.com/s/Welcome>. Interested providers should search for reference C391799 - Derbyshire Adult Community Audiology Service

Section number

IV.2.7.1

Instead of

Date

13 November 2025

Read

Date

18 November 2025