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Contract

Qualitative Analysis and Reporting for Patient Experience Surveys

NHS England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071510

Procurement identifier (OCID): ocds-h6vhtk-0586a3 ([view related notices](#))

Published 6 November 2025, 10:16am

Scope

Reference

C380642

Description

To deliver a high-quality, publishable thematic analysis of open-text responses from 5 national patient experience surveys, using both deductive and inductive qualitative methods to generate actionable insight for NHS stakeholders.

The goal is to produce individual reports for each survey that uncover patterns and variations in patient feedback, with a final overarching report summarising common and unique insights across all surveys.

Contract 1

Supplier

- [Solutions Strategy Research Facilitation Limited](#)

Contract value

- £66,380 excluding VAT
- £79,656 including VAT

Below the relevant threshold

Date signed

3 September 2025

Contract dates

- 4 September 2025 to 31 March 2026
- 6 months, 27 days

Main procurement category

Services

CPV classifications

- 85100000 - Health services
-

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

Solutions Strategy Research Facilitation Limited

- Companies House: 04139118

1&2 Manor Farm Court Old Wolverton Road Old Wolverton Milton Keynes Bucks MK12 5NN

Milton Keynes

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United Kingdom

Email: michelle@solutions-research.co.uk

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Email: england.commercialqueries@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government