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Award

Registered Overnight Residential Respite Short Breaks for Adults and Children in Southampton

Southampton City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071497

Procurement identifier (OCID): ocds-h6vhtk-054725 ([view related notices](#))

Published 6 November 2025, 10:00am

Scope

Reference

SCC-SMS-0918

Description

1. The Council has a statutory responsibility to provide services to meet the short break and support needs of disabled children, young people, adults and their unpaid carers. The Integrated Care Board (ICB) has a statutory responsibility to provide services that meet the health needs of disabled children, young people, adults and their unpaid carers. The Council has conducted a procurement process to procure provision of registered residential overnight short breaks for children, young people and adults, working in partnership with the ICB to meet statutory responsibilities.
2. The overarching outcomes expected of the services are that:
 - a) Unpaid carers will be able to continue caring for their child, young person or adult with disabilities in the family home

- b) Unpaid carers will be able to provide care more effectively to their child, young person or adult with disabilities.
- c) Children, young people and adults with disabilities are supported within the short break environment to have fun and develop their own abilities.

3. It is expected Service Providers will meet needs identified through statutory assessments and work in a person-centred way with disabled children, young people and adults to support them to fulfil their aspirations and promote their wellbeing in relation to:

- a) Their physical and mental health.
- b) Being protected from abuse and neglect.
- c) Taking as much control as possible over their day to day lives, using least restrictive approaches and supporting them to develop their skills and abilities and grow their confidence to realise their full potential.
- d) Improving their confidence and emotional wellbeing so that they enjoy life and have positive self identities.
- e) Helping them to develop wider social and emotional skills to establish and maintain positive one to one and group relationships outside the family home.
- f) Participation in education, employment or training.
- g) Strengthening domestic, family and personal relationships.
- h) The contribution they make to their community.
- i) Providing positive experiences by promoting friendships and by encouraging social activities, new experiences and supportive relationships with carers and peers.
- j) Providing culturally appropriate provision that meets the racial, cultural, linguistic and religious needs of the person and their unpaid carers.
- k) Using their preferred communication mode at all times.
- l) Maximise their independence in preparation for a time when carers cannot continue caring.

4. In addition, it is expected the Services will enable unpaid carers to achieve the outcomes which are important to them, including:

- a) Having breaks from their caring responsibilities
- b) Being as independent as possible.
- c) Being able to participate actively in the community.
- d) Being able to access education, employment or training.
- e) Being confident that their relative is safe in the short break environment and that they enjoy the experiences.
- f) Meeting the needs of other family members more effectively
- g) Carrying out day to day tasks which they must perform in order to run their household.
- h) Support and continuity for unpaid carers by recognising their needs through flexible planned breaks and emergency backup. On occasions this may include shared care arrangements.
- i) Unplanned and short-term support to unpaid carers in crisis or emergency situations.

5. Service Providers will be expected to work alongside children, young people, adults and their unpaid carers in the ongoing shaping and delivery of services and their quality, eventually leading to services being co-produced.

PLEASE NOTE: this procurement is comprised of three (3) Lots. This Notice concerns the award of Lot 1b and Lot 2 only. Lot 1a has already been awarded.

Lot 1b. Overnight Residential Respite Short Breaks for Adults with Learning Disabilities (primary need) including complex and/or more specialist needs

Description

The Council is seeking to appoint a Service Provider to provide overnight residential respite short breaks for adults with severe learning disabilities and profound and multiple learning disabilities as their primary need including complex needs at the Providers own suitable setting. Short breaks are an important part of the overall support package provided to adults with learning disabilities and their unpaid carers. They allow unpaid carers to have an overnight break from their caring responsibilities as well as individuals to take part in new activities, form and maintain friendships and develop their independence skills.

b. In addition to the core overnight element of this Service, Providers may need to provide additional hours of support to individuals. The requirement for this as well as the allocation of overnight residential respite short breaks is based on statutory assessments of need and are subject to review.

c. The Service is required to be CQC registered to deliver accommodation for persons who require nursing or personal with the relevant specialisms. The Service Provider will ensure equity of access, regularly review quality assurance systems and care and support plans. Individuals and their unpaid carers will be engaged in the development of services. The Service will be expected to operate a core ratio of 1:2 (one staff member to two individuals accessing the service). The Service Provider will need to respond flexibly to emerging and unexpected respite requests from unpaid carers to maximise usage and support.

Lot 2. Specialist Residential Overnight Short Breaks for Disabled Children

Description

The Council is seeking to appoint a Service Provider to provide overnight residential respite short breaks for children with disabilities, including complex needs at the Providers own suitable setting. Short breaks are an important part of the overall support package for children with disabilities and their unpaid carers. They allow parents and carers to have an overnight break from their caring responsibilities as well as an opportunity for children to take part in new activities, form and maintain friendships and develop their independence skills.

b. In addition to the core overnight element of this Service, Providers may need to provide additional support to individuals. The requirement for this as well as the allocation of overnight residential respite short breaks is based on a formal statutory assessment of

need and is subject to review.

c. The Service is expected to be Ofsted registered, with elements of nursing oversight for the presentation of more complex needs, ensure equity of access, regularly review quality and care and support plans and ensure individuals and their unpaid carers are involved in the development of services. The Service will be expected to operate a core ratio of 1:2 (one staff member to two individuals accessing the service) staffing model. The Service Provider will need to respond flexibly to emerging and unexpected respite requests from unpaid carers to maximise usage and support.

Contract 2. Lot 1b. Overnight Residential Respite Short Breaks for Adults with Learning Disabilities (primary need) including complex and/or more specialist needs

Lots

Lot 1b. Overnight Residential Respite Short Breaks for Adults with Learning Disabilities (primary need) including complex and/or more specialist needs

Supplier

- The Rose Road Association

Contract value

- £2,888,175 excluding VAT
- £3,465,810 including VAT

Above the relevant threshold

Award decision date

6 November 2025

Date assessment summaries were sent to tenderers

6 November 2025

Standstill period

- End: 17 November 2025
- 8 working days

Earliest date the contract will be signed

8 December 2025

Contract dates (estimated)

- 15 December 2025 to 14 December 2028
- Possible extension to 14 December 2030
- 5 years

Description of possible extension:

The term of the contract can be extended for up to a period of two (2) years.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The service is demand led and value will fluctuate based on demand. The estimated value range for this Lot is £1,809,535 - £2,888,175.

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKJ32 - Southampton

Contract 3. Lot 2. Specialist Residential Overnight Short Breaks for Disabled Children

Lots

Lot 2. Specialist Residential Overnight Short Breaks for Disabled Children

Supplier

- The Rose Road Association

Contract value

- £2,941,251 excluding VAT
- £3,529,501 including VAT

Above the relevant threshold

Award decision date

6 November 2025

Date assessment summaries were sent to tenderers

6 November 2025

Standstill period

- End: 17 November 2025
- 8 working days

Earliest date the contract will be signed

8 December 2025

Contract dates (estimated)

- 15 December 2025 to 14 December 2028
- Possible extension to 14 December 2030
- 5 years

Description of possible extension:

The term of the contract can be extended for up to a period of two (2) years.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The service is demand led and value will fluctuate based on demand. The estimated value range for this Lot is £2,649,375 - £2,941,251.

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKJ32 - Southampton

Information about tenders

Lot 1b. Overnight Residential Respite Short Breaks for Adults with Learning Disabilities (primary need) including complex and/or more specialist needs

- 11 tenders received
- 6 tenders assessed in the final stage:
 - 6 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Lot 2. Specialist Residential Overnight Short Breaks for Disabled Children

- 3 tenders received
- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

The Rose Road Association

- Companies House: 01366534

300 Aldermoor Road, Aldermoor

Southampton

SO16 5NA

United Kingdom

Email: askus@roseroad.org.uk

Region: UKJ32 - Southampton

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 1b. Overnight Residential Respite Short Breaks for Adults with Learning Disabilities (primary need) including complex and/or more specialist needs

Contract 3. Lot 2. Specialist Residential Overnight Short Breaks for Disabled Children

Contracting authority

Southampton City Council

- Public Procurement Organisation Number: PCGN-2413-RBTX

Civic Centre, Civic Centre Road

Southampton

SO14 7LY

United Kingdom

Email: procurement@southampton.gov.uk

Region: UKJ32 - Southampton

Organisation type: Public authority - sub-central government