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Contract

ACE 1050 DAC - SIP Telephony Contract

Arts Council England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071436

Procurement identifier (OCID): ocds-h6vhtk-05db70

Published 5 November 2025, 7:05pm

Scope

Description

ACE 1050 DAC - SIP Telephony Contract

External Teams telephony and call management into customer services.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=992378010>

Contract 1

Supplier

- Voyager Networks Limited

Contract value

- £43,020 excluding VAT
- £51,624 including VAT

Below the relevant threshold

Date signed

28 September 2025

Contract dates

- 29 September 2025 to 28 September 2026
- Possible extension to 28 September 2028
- 3 years

Description of possible extension:

contract can be extended for 2x periods of up to 12 months each

Main procurement category

Services

CPV classifications

- 32551100 - Telephone connections
- 64214200 - Telephone switchboard services

Contract locations

- UK - United Kingdom
-

Procedure

Procedure type

Below threshold - without competition

Supplier

Voyager Networks Limited

Workspace Hub, Northgate, 118 North Street

Leeds

LS2 7PN

United Kingdom

Contact name: Elaine Tragett

Email: elaine.tragett@voyager.net.uk

Region: UKE42 - Leeds

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Arts Council England

- Public Procurement Organisation Number: PBGY-4385-GQGP

The Hive, 2nd Floor 47 Lever Street

Manchester

M1 1FN

United Kingdom

Contact name: Procurement Services

Email: procurement.services@artscouncil.org.uk

Region: UKD33 - Manchester

Organisation type: Public authority - central government