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Tender

Care at Home (1), Night Service (2) and Extra Care (3)

Oldham Metropolitan Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071415

Procurement identifier (OCID): ocds-h6vhtk-051e6c ([view related notices](#))

Published 5 November 2025, 5:12pm

Scope

Reference

DN791907

Description

Provision of Care at Home Service, Night Service and Extra Care Service in the Oldham Council boundaries.

The service will predominantly provide eligible care services to all residents of Oldham, reflecting the borough's diverse population, including a significant proportion of residents from Black, Asian, and Minority Ethnic (BAME) communities. Providers are expected to deliver proactive, person-centred care that is culturally sensitive and responsive to the needs of each individual within their own home. Care should address not only the person's social care-related quality of life but also their broader wellbeing, in line with their assessed needs and agreed outcomes. The service provider is required to deliver care in a manner that is inclusive, empowering, and person-centred, promoting independence, choice, and control for all service users.

Total value (estimated)

- £146,000,000 excluding VAT
- £175,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2030
- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

There is the option to extend each lot by up to 2 years. Therefore the maximum extension would be 2 years on all lots.

Main procurement category

Services

CPV classifications

- 85312200 - Homedelivery of provisions

Contract locations

- UKD37 - Greater Manchester North East

Lot constraints

Description of how multiple lots may be awarded:

Please see tender documentation

Lot 1. Care at Home

Description

The Care at Home service will predominantly provide eligible care services to all residents of Oldham, reflecting the borough's diverse population, including a significant proportion of residents from Black, Asian, and Minority Ethnic (BAME) communities. Providers are expected to deliver proactive, person-centred care that is culturally sensitive and responsive to the needs of each individual within their own home. Care should address not only the person's social care-related quality of life but also their broader wellbeing, in line with their assessed needs and agreed outcomes. The Care at Home service provider is required to deliver care in a manner that is inclusive, empowering, and person-centred, promoting independence, choice, and control for all service users.

Lot value (estimated)

- £130,000,000 excluding VAT
- £156,000,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section,

because they are the same for all lots.

Lot 2. Night Service

Description

The provision of Commissioned Night Care Services for adults aged 18 and over living within the Borough of Oldham, including rural and hard-to-reach areas. The service is designed to support vulnerable adults to remain safely in their own homes during the night, promoting independence and reducing the risk of avoidable hospital admissions or residential care placements. Oldham Council expects the Provider to deliver high-quality care and is committed to working in partnership with key stakeholders, adopting outcome-based approaches in the delivery of this service. The Council seeks to commission services that are safe, person-centred, and of consistently high quality. Service users shall be supported to live as independently as possible, enabling them to exercise choice, maintain their preferred lifestyle, and make their own decisions. Services must be delivered in a manner that safeguards and protects the most vulnerable residents.

Where this provision is increased it will be in blocks.

Lot value (estimated)

- £1,000,000 excluding VAT
- £1,200,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Extra Care

Description

Extra Care Support Services are for adults aged 60 years and over living in the six Extra Care Housing (ECH) schemes across the Borough of Oldham. The type and level of support will be based on the individual needs of each resident guided by their Care Act (2014) assessment, with an emphasis on promoting independence, dignity, and wellbeing. The Extra Care Housing schemes across the borough, are owned by the Council, with the housing management and maintenance elements managed through a PFI contract. Oldham Council expects the Provider to deliver high-quality Extra Care support and to work in partnership with residents, families, housing partners, health services, and other key stakeholders. Services should be delivered through an outcome-based approach, ensuring care is safe, person-centred, and consistent across all six schemes.

Lot value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Care at Home

Lot 2. Night Service

Lot 3. Extra Care

CQC registration required to deliver these services

Technical ability conditions of participation

Lot 1. Care at Home

Lot 2. Night Service

Lot 3. Extra Care

CQC rating Good or Outstanding required for this tender

Particular suitability

Lot 1. Care at Home

Lot 2. Night Service

Lot 3. Extra Care

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

24 November 2025, 12:00pm

Tender submission deadline

1 December 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

5 January 2026

Award criteria

Name	Type	Weighting
Track Record and Expertise	Quality	15%
Implementation plan	Quality	15%
Case Studies - Outcomes	Quality	15%
Person-Centered & Preventative	Quality	15%
Staffing	Quality	10%
Safeguarding	Quality	10%
Quality Assurance	Quality	10%
Social Value	Quality	10%

Other information

Payment terms

Early Payment Scheme (EPS) available

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Oldham Metropolitan Borough Council

- Public Procurement Organisation Number: PMRJ-8362-DVNT

Spindles Shopping Centre, West Street

Oldham

OL1 1HD

United Kingdom

Email: commercial.procurementunit@oldham.gov.uk

Region: UKD37 - Greater Manchester North East

Organisation type: Public authority - sub-central government