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Planning

Community Wellbeing Services

Kent County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071373

Procurement identifier (OCID): ocds-h6vhtk-05db41

Published 5 November 2025, 4:05pm

Scope

Reference

CN250579 - Community Wellbeing Services

Description

Kent County Council are looking to commission a new and innovative Community Wellbeing Service for older people, individuals with physical disabilities, sensory impairments and dementia. These services aim to promote proactive health and wellbeing, increase independence and reduce or delay the need for additional care and support. This is aligned to the Kent County Council Adult Social Care Prevention Framework: <https://www.kent.gov.uk/about-the-council/strategies-and-policies/service-specific-policies/adult-social-care-policies/adult-social-care-prevention-framework-2025-to-2035>

To view this notice, please click here:

<https://www.kentbusinessportal.org.uk/delta/viewNotice.html?noticeId=990784497>

Total value (estimated)

- £18,250,000 excluding VAT
- £21,900,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2027 to 1 April 2030
- Possible extension to 31 March 2032
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKJ4 - Kent

Engagement

Engagement deadline

26 November 2025

Engagement process description

Kent County Council (KCC) is inviting organisations to participate in engagement events to help shape the future commissioning of community wellbeing services for older people, individuals with physical disabilities, sensory impairments, and dementia. These services aim to promote proactive health and wellbeing, increase independence, and reduce or delay the need for additional care and support.

Description:

To help shape future commissioning of these services, KCC is inviting all interested organisations to attend a market/stakeholder engagement event.

The engagement events will gather insights to inform future service design and commissioning. Topics will include:

Service vision,

Good practice examples,

What are people you support telling you about how they would like to be supported and outcomes they want to achieve,

How demand, needs and service requirement have changed in recent years,

Innovation and targeting of services,

Equity and Inclusion,

How we collaborate in the future.

The Council will be hosting 4 locality based and 2 virtual market/stakeholder engagement events, which will follow the same agenda. Dates and times of these events are detailed below. Tea and coffee will be provided at all face-to-face events.

East Kent = Monday 1st December – 13.30 – 15.30 – Godmersham and Crundale Village Hall

East Kent = Tuesday 2nd December – 9.30-11.30 – West Faversham Community Centre

West Kent = Wednesday 3rd December – 13.30-15.30 – Paddock Wood Community Centre

North Kent = Thursday 4th December – 9.30-11.30 – Riverside Resource Community Centre - Gravesend

Virtual = Wednesday 10th December - 10.00-11.30 - Microsoft Teams (Invitations will be sent nearer the time)

Virtual = Thursday 11th December - 13.30-15.00 - Microsoft Teams (Invitations will be sent nearer the time)

***Interested organisations must complete the Market Engagement Registration Form:
<https://forms.office.com/e/fKX0g2aUbE>

The council may cancel events if there is little or no response on a particular date.

Please ensure that you have registered using the link provided.

Please be advised that this is not a call for competition and should not be perceived as an intention to procure services. The aim of these events is to only gather insights/intelligence, which will be used to inform future service delivery.

Procedure

Special regime

Light touch

Contracting authority

Kent County Council

- Public Procurement Organisation Number: PLDL-8938-YGYW

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Region: UKJ45 - Mid Kent

Organisation type: Public authority - sub-central government