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Contract

Telephone Communication Services

Home Office

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071362

Procurement identifier (OCID): ocds-h6vhtk-05db37

Published 5 November 2025, 4:01pm

Scope

Reference

16561

Description

The Home Office has awarded a contract with Flextel Ltd for the provision of Communication Services (contract no.16561). The contract was awarded on 01/11/2025 for a duration of 2 years with an option to extend by up to 12 months. The value is £110,000. Flextel Ltd is a small / medium-sized enterprise. Address: Unit 142 Imperial Court, Exchange Street East, Liverpool, England, L2 3AB. Email: Flextel@Flextel.com.

Contract 1. Communication Services

Supplier

- Flextel Ltd

Contract value

- £110,000 excluding VAT
- £132,000 including VAT

Below the relevant threshold

Date signed

1 November 2025

Contract dates

- 1 November 2025 to 31 October 2027
- Possible extension to 31 October 2028
- 3 years

Description of possible extension:

12 month optional extension period

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

12 month optional extension period

CPV classifications

- 64212000 - Mobile-telephone services

Procedure

Procedure type

Below threshold - without competition

Supplier

Flextel Ltd

Unit 142 Imperial Court, Exchange Street East, Liverpool, England

Liverpool

L2 3AB

United Kingdom

Email: Flextel@Flextel.com

Region: UKD72 - Liverpool

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Communication Services

Contracting authority

Home Office

- Public Procurement Organisation Number: PWGC-6513-PQLZ

2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: name@homeoffice.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government