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Contract

Provision of Artifax Event Management Software

Kingston Upon Hull City Council

F03: Contract award notice

Notice identifier: 2025/S 000-071186

Procurement identifier (OCID): ocds-h6vhtk-05dabf

Published 5 November 2025, 11:24am

Section I: Contracting authority

I.1) Name and addresses

Kingston Upon Hull City Council

The Guildhall, Alfred Gelder Street,

Hull

HU11AA

Email

joe.scarfe@hullcc.gov.uk

Country

United Kingdom

Region code

UKE11 - Kingston upon Hull, City of

Companies House

02007321

Internet address(es)

Main address

<https://www.hull.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Artifax Event Management Software

II.1.2) Main CPV code

- 72260000 - Software-related services

II.1.3) Type of contract

Services

II.1.4) Short description

Hull City Council (The Authority) has directly awarded a contract for The provision of Artifax Event Management Software for Theatre, Halls & Museums via the Crown Commercial Service G-Cloud 14 Framework Agreement (RM1557.14)

The contract start date is 1st September 2025 for an initial period of 2 years, ending 31st August 2027, with an option to extend for one period of 12 months. The Authority has estimated the overall value of the services to be approximately £69,850.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £69,850

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE11 - Kingston upon Hull, City of

II.2.4) Description of the procurement

The provision of Artifax Event Management Software for Theatre, Halls & Museums

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for one period of 12 months.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-071180](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Artifax Software Limited

5th Floor, 167-169 Great Portland Street

London

W1W 5PF

Country

United Kingdom

NUTS code

- UKI32 - Westminster

Companies House

02007321

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £69,850

Total value of the contract/lot: £69,850

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Hull City Council

The Guildhall, Alfred Gelder Street

Hull

HU1 2AA

Country

United Kingdom