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Award

Hostel Management and Homeless Support Services

Thurrock Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071171

Procurement identifier (OCID): ocds-h6vhtk-0554be ([view related notices](#))

Published 5 November 2025, 11:04am

Scope

Reference

PS/2025/006

Description

The provision of the following services:

- Homeless Hostel Management and Support - Housing management and support services for residents in a Thurrock-based homeless hostel.
- Floating Support - Outreach support for individuals at risk of eviction to help maintain their housing.
- Housing First - Long-term housing and wraparound support for individuals with complex needs and histories of homelessness.
- Rough Sleepers Outreach - Identification and engagement of rough sleepers, with pathways to accommodation and support.

The Provider will deliver six key areas of intervention as part of the Service. The Service outcomes will be:

- Tenancy Sustainment
- Arrears, Debt, and Financial Management
- Meaningful Occupation
- Health and Wellbeing
- Social Inclusion
- Resettlement

Contract 1

Supplier

- [Sanctuary Housing Association](#)

Contract value

- £1,326,000 excluding VAT
- £1,591,200 including VAT

Above the relevant threshold

Award decision date

5 November 2025

Date assessment summaries were sent to tenderers

5 November 2025

Standstill period

- End: 14 November 2025
- 8 working days

Earliest date the contract will be signed

30 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2027
- Possible extension to 30 November 2028
- 3 years

Description of possible extension:

One year extension

Main procurement category

Services

CPV classifications

- 98000000 - Other community, social and personal services
- 85000000 - Health and social work services
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85300000 - Social work and related services
- 85310000 - Social work services

Information about tenders

- 5 tenders received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

Sanctuary Housing Association

- Companies House: IP19059R

Chamber Court, Castle Street

WORCESTER

WR1 3ZQ

United Kingdom

Email: bidmanagement@sanctuary.co.uk

Region: UKG12 - Worcestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Thurrock Council

- Public Procurement Organisation Number: PMHW-1723-WDCD

New Road

Grays

RM17 6SL

United Kingdom

Email: Procurement@thurrock.gov.uk

Region: UKH32 - Thurrock

Organisation type: Public authority - sub-central government