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Tender

Installation, Repairs and Maintenance of Door Entry Systems

The Industrial Dwellings Society (1885) Ltd

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071110

Procurement identifier (OCID): ocds-h6vhtk-05da93 ([view related notices](#))

Published 5 November 2025, 9:39am

Scope

Reference

Door Entry

Description

The Industrial Dwellings Society (IDS) is seeking a qualified contractor to provide maintenance and responsive repairs for intercom systems across 47 communal blocks, covering a total of 1,466 flats.

The scope of the contract includes:

Annual inspections

Emergency call-out coverage

Real-time reporting

Resident coordination

Contractor responsibilities will include servicing and repairing:

Intercom fascia panels

Door entry systems

Associated spare parts

In addition, the contractor will be expected to:

Meet defined response times

Maintain all relevant certifications

Comply fully with health and safety regulations

Uphold standards in quality assurance, inventory control, and data privacy

Where necessary, the contractor may also be required to carry out minor security and structural repairs to access points.

Total value (estimated)

- £70,000 excluding VAT
- £84,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 12 January 2026 to 12 January 2028
- Possible extension to 12 January 2029
- 3 years, 1 day

Description of possible extension:

optional 1 year extension

Main procurement category

Services

CPV classifications

- 32360000 - Intercom equipment
- 51112000 - Installation services of electricity distribution and control equipment

Contract locations

- UKI - London

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Tender submission deadline

16 December 2025, 12:00pm

Submission address and any special instructions

In order to provide unrestricted, full, direct and free of charge access to the tender documents IDS is providing the documents in the opportunities area of the In Tend eTendering portal as per the link <https://in-tendhost.co.uk/theindustrialwellingsociety/asp/Tenders/Current>

In order to view the documents and submit a response applicants must be registered as suppliers on In Tend. Applicants should then express an interest in the opportunity and download the word documents for completion and submission.

Tenders may be submitted electronically

Yes

Award criteria

Below Threshold Evaluation

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

<https://in-tendhost.co.uk/theindustrialdwellingsociety.aspx/Tenders/Current>

Contracting authority

The Industrial Dwellings Society (1885) Ltd

- Mutuels Public Register: 14044R
- Public Procurement Organisation Number: PMBR-5788-JDCX

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London

N16 8BP

United Kingdom

Contact name: Chi Joe

Email: cjoe@ids.org.uk

Website: <http://www.ids.org.uk/>

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government