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Contract

Merchant Acquiring Services 2025-2031

Translink

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071096

Procurement identifier (OCID): ocds-h6vhtk-05cdc7 ([view related notices](#))

Published 5 November 2025, 9:10am

Scope

Description

Merchant Acquiring Services to enable acceptance and processing of sales revenue from credit/debit card payments across the Group.

Contract 1. Merchant Acquiring Services 2025-2031

Supplier

- U.S. BANK EUROPE DAC

Contract value

- £4,307,200 excluding VAT
- £5,168,640 including VAT

Above the relevant threshold

Date signed

5 November 2025

Contract dates

- 5 November 2025 to 30 September 2029
- Possible extension to 30 September 2031
- 5 years, 10 months, 26 days

Description of possible extension:

Initial period of four years until 30/09/2029 with options to extend by two periods of up to 12 months each. N.B The value for the initial 4 years is estimated at £2.8m, with the maximum contract value (6 years if extension taken up) being £4.3m exc. VAT.

Main procurement category

Services

CPV classifications

- 66000000 - Financial and insurance services

Contract locations

- UKN - Northern Ireland

Justification for not setting key performance indicators

Direct Award

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

Due to technical reasons, there is currently no reasonable alternative or substitute to Translink's existing provider, Elavon.

Supplier

U.S. BANK EUROPE DAC

- Public Procurement Organisation Number: PYZD-5433-YBQL

Cherrywood Business Park

Dublin

D18 W2X7

Ireland

Email: Queries@Elavon.Com

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Translink

- Public Procurement Organisation Number: PTMT-7134-NRMV

22 Great Victoria Street

Belfast

BT2 7LX

United Kingdom

Email: Procurement@translink.co.uk

Region: UKN06 - Belfast

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Northern Ireland