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Tender

Concierge Services for Connexus Ludlow Foyer Young Persons Project

Connexus Homes Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-071001

Procurement identifier (OCID): ocds-h6vhtk-05ce82

Published 4 November 2025, 4:27pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Submission deadline extended.

Scope

Description

The aim of this tender is to appoint a single organisation that can provide Concierge

services for Connexus Homes Limited at Ludlow Foyer Young Persons Project, Ludlow.

Ludlow Foyer requires overnight concierge services 7 days per week, and 24-hour concierge services on a Sunday. Duties will include;

- Regularly patrolling the residents' hallways and checking their presence according to house rules (usually at hourly intervals).
- Building Management- Regularly, checking grounds and checking for damage/ locked doors and windows/ broken glass etc and reporting and noting incidents of anti-social behaviour in the handover file.
- Mobile patrols as well as static security
- Keeping noise nuisance to a minimum
- Managing visitor access to the building

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=991978779>

Total value (estimated)

- £465,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 December 2025 to 14 December 2027
- Possible extension to 14 December 2029
- 4 years

Description of possible extension:

The contract will run for an initial period of two years with the option to extend for a further two years based on satisfactory performance reviews and local authority funding.

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKG22 - Shropshire CC

Participation

Technical ability conditions of participation

An Enhanced DBS Check for Adults and Children will be required for staff employed on this contract.

Bidders must hold a certificate of registration from the Security Industry Authority (SIA).

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

11 November 2025, 12:00pm

Tender submission deadline

18 November 2025, 12:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 December 2025

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Price	40%

Other information

Description of risks to contract performance

This contract will be subject to local authority funding being continued.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Connexus Homes Limited

- Public Procurement Organisation Number: PZTX-9645-HPZJ

The Gateway, The Auction Yard

Craven Arms

SY7 9BW

United Kingdom

Contact name: Ashanti Beckwith

Telephone: 03332313233

Email: procurement@connexus-group.co.uk

Region: UKG22 - Shropshire CC

Organisation type: Public authority - sub-central government