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Award

NLFC – Co Production and Development of Lived Experience Roles

North London NHS Foundation Trust

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070952

Procurement identifier (OCID): ocds-h6vhtk-0558de ([view related notices](#))

Published 4 November 2025, 3:59pm

Scope

Reference

ocds-h6vhtk-0558de

Description

The North London Forensic Collaborative (NLFC) commissions and delivers forensic adult secure inpatient and specialist forensic community services for the population of North London. This includes people with a learning disability and/or autism in inpatient and community forensic services. The collaborative is formed of five NHS Trusts and one Independent Provider. North London Foundation Trust (NLFT) as the Lead Provider, Central and North West London NHS Foundation Trust (CNWL), East London NHS Foundation Trust (ELFT), North East London NHS Foundation Trust (NELFT), West London NHS Trust (WLT), and The Priory Hospital, working in partnership to improve services for patients, families, carers and staff.

There are currently 700 low and medium secure inpatient beds across the provider collaborative, and provision for 600 community forensic service users provided by three Specialist Community Forensic Teams (SCFT)'s, each aligned to one of the Integrated

Care Systems (ICS) in North London.

NLFT as part of their lead provider responsibilities are required to establish and host a delineated commissioning team, known as 'The Commissioning Hub'. The commissioning hub is comprised of clinical, operational, experts by experience and corporate staff, and the governance structures provide a framework through which providers can hold each other to account in a fair, transparent and constructive way. Clinical networks are comprised of staff from across the collaborative, and the patient council is comprised of current patients from adult secure inpatient services, placing co-production, and staff and patient engagement at the centre of quality and service improvement.

In addition to maintaining the existing model, the appointed provider will be required to strengthen and expand it by developing new roles for people with a learning disability and autistic people, and by supporting the engagement of families, friends, and carers. The provider will also deliver strategic expertise and a comprehensive training programme; both aimed at embedding meaningful involvement at all stages of the commissioning cycle and governance structures.

Contract 1. NLFC - Coproduction and development of Lived Experience roles

Supplier

- User Voice

Contract value

- £330,003 excluding VAT
- £330,003 including VAT

Above the relevant threshold

Award decision date

4 November 2025

Date assessment summaries were sent to tenderers

4 November 2025

Standstill period

- End: 13 November 2025
- 8 working days

Earliest date the contract will be signed

28 November 2025

Contract dates (estimated)

- 10 December 2025 to 31 March 2027
- Possible extension to 31 March 2029
- 3 years, 3 months, 22 days

Description of possible extension:

The initial contract term will run until 31st March 2027, with the potential for two (2) additional 12-month extensions, subject to available funding and satisfactory contract performance.

Main procurement category

Services

CPV classifications

- 80510000 - Specialist training services

Information about tenders

- 6 tenders received
- 6 tenders assessed in the final stage:
 - 6 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

User Voice

- Public Procurement Organisation Number: PVLL-4825-RTTG

20 Newburn Street, Kennington, London, SE11 5PJ, UK

Kennington, London

SE11 5PJ

United Kingdom

Email: fundraising@uservice.org

Website: <https://www.uservice.org/>

Region: UKI45 - Lambeth

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: Yes

Public service mutual: No

Contract 1. NLFC - Coproduction and development of Lived Experience roles

Contracting authority

North London NHS Foundation Trust

- Public Procurement Organisation Number: PHMP-5392-DVTW

St Pancras Hospital, 4 St Pancras Way, London

London

NW1 0PE

United Kingdom

Contact name: Dola Kolawole

Email: procurement@nelft.nhs.uk

Website: <https://www.northlondonmentalhealth.nhs.uk>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - central government