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Award

BID FOR THE PROVISION OF FUEL POVERTY SUPPORT SERVICE FOR LONDON BOROUGH OF WALTHAM FOREST

London Borough of Waltham Forest

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070941

Procurement identifier (OCID): ocds-h6vhtk-05892b ([view related notices](#))

Published 4 November 2025, 3:48pm

Scope

Reference

DN779972

Description

The aim of the service is to help residents to lower their energy bills and improve living conditions, resulting in warm, comfortable homes that are affordable to heat and have a positive impact on mental and physical health.

Contract 1. BID FOR THE PROVISION OF FUEL POVERTY SUPPORT SERVICE FOR LONDON BOROUGH OF WALTHAM FOREST

Supplier

- Home Energy Efficiency Training Ltd

Contract value

- £218,641 excluding VAT
- £262,369 including VAT

Above the relevant threshold

Award decision date

4 November 2025

Date assessment summaries were sent to tenderers

4 November 2025

Standstill period

- End: 13 November 2025
- 8 working days

Earliest date the contract will be signed

28 November 2025

Contract dates (estimated)

- 1 December 2025 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years, 4 months

Description of possible extension:

Subject to the councils Ts and Cs including satisfactory completion of services.

Main procurement category

Services

CPV classifications

- 71314000 - Energy and related services

Contract locations

- UK - United Kingdom

Information about tenders

- 5 tenders received
- 5 tenders assessed in the final stage:

- 1 submitted by small and medium-sized enterprises (SME)
- 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Home Energy Efficiency Training Ltd

- Public Procurement Organisation Number: PMJM-1489-PTBQ

Trinity URC, 58 Orford Road

London

E17 9QL

United Kingdom

Email: jane@theheetproject.org.uk

Region: UKI53 - Redbridge and Waltham Forest

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

N/A

Contract 1. BID FOR THE PROVISION OF FUEL POVERTY SUPPORT SERVICE FOR LONDON BOROUGH OF WALTHAM FOREST

Contracting authority

London Borough of Waltham Forest

- Public Procurement Organisation Number: PPJN-6757-NZZZ

Room 100, Waltham Forest Town Hall

Walthamstow

E17 4JF

United Kingdom

Contact name: Toby Vincent

Telephone: 02084963000

Email: toby.vincent@walthamforest.gov.uk

Website: <http://www.walthamforest.gov.uk/>

Region: UKI53 - Redbridge and Waltham Forest

Organisation type: Public authority - sub-central government