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Contract

## **Probation Services Dynamic Framework (PSDF) - Con\_25523 Out of Hours Support Services within Approved Premises (Wales)**

Ministry of Justice

F03: Contract award notice

Notice identifier: 2025/S 000-070793

Procurement identifier (OCID): ocids-h6vhtk-05d9ca

Published 4 November 2025, 12:07pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Justice

102 Petty France

London

SW1H 9AJ

#### **Contact**

Probation Commercial Team, Ministry of Justice

#### **Email**

[ProbationDynamicFramework@justice.gov.uk](mailto:ProbationDynamicFramework@justice.gov.uk)

#### **Telephone**

+44 02033343555

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice/about/procurement>

Buyer's address

<https://ministryofjusticecommercial.bravosolution.co.uk/web/login.html>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Probation Services Dynamic Framework (PSDF) - Con\_25523 Out of Hours Support Services within Approved Premises (Wales)

Reference number

prj\_8435

**II.1.2) Main CPV code**

- 75231240 - Probation services

**II.1.3) Type of contract**

## Services

### **II.1.4) Short description**

This Contract Award Notice details the award of a call-off competition conducted by the Authority via the Ministry of Justice's Probation Service Dynamic Framework (PSDF). The Probation Service sought to procure a service that will provide out-of-hours support (evenings and weekends) directly within Approved Premises. This service will enable more effective management of behaviours by offering timely access to support during critical periods

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £325,235

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

In June 2020 the Ministry of Justice established the Probation Services Dynamic Framework (PSDF) to allow the Authority and Participating Bodies to purchase services to deliver rehabilitative and resettlement Interventions. The Dynamic Framework and subsequent Call-Off Competitions are conducted pursuant to Section 7 of the PCR 2015 (Social and Other Specific Services) the 'Light Touch Regime'. This Contract Award Notice details the award of a call-off competition conducted by the Authority via the Ministry of Justice's Probation Service Dynamic Framework (PSDF). The Probation Service sought to procure a service that will provide out-of-hours support (evenings and weekends) directly within Approved Premises. This service will enable more effective management of behaviours by offering timely access to support during critical periods.

The service will deliver tailored interventions to both residents and AP staff, promoting emotional and mental wellbeing, supporting substance use recovery, and signposting to relevant services. It will also assist residents in navigating access to community mental health services, encourage engagement with recovery programmes. This service aims to deliver meaningful improvements in mental health and wellbeing support available within

Approved Premises (APs), particularly during out-of-hours periods

#### **II.2.5) Award criteria**

Quality criterion - Name: Mandatory Declarations / Weighting: Pass/ Fail

Quality criterion - Name: Service Delivery / Weighting: 35%

Quality criterion - Name: Continuous Improvement and Robustness / Weighting: 25%

Quality criterion - Name: Workforce / Weighting: 20%

Quality criterion - Name: Implementation / Weighting: 20%

Price - Weighting: Highest Quality Conforming

#### **II.2.11) Information about options**

Options: Yes

Description of options

If a bidder scored less than 40 on questions TC001, TC002, TC003 and TC004 the Authority reserved the right to remove that Bidder from the competition

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 114-277986](#)

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## **Section V. Award of contract**

### **Contract No**

Con\_25523

### **Title**

Con\_25523 Out of Hours Support Services within Approved Premises (Wales)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 October 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

G4S Community (G4S Care and Justice)

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £325,235

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

London

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court

London

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Ministry of Justice

London

Country

United Kingdom