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Contract

Microsoft Unified Support

MONEY AND PENSIONS SERVICE

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070701

Procurement identifier (OCID): ocds-h6vhtk-05d98a

Published 4 November 2025, 10:03am

Scope

Description

This is for Microsoft Unified Support, which will provide MaPS with an escalation route directly to Microsoft. Providing direct support for the wider Microsoft suite of tools used across MaPS.

Contract 1. Microsoft Unified Support

Supplier

- Microsoft Limited

Contract value

- £64,531.71 excluding VAT
- £77,438.05 including VAT

Below the relevant threshold

Date signed

8 October 2025

Contract dates

- 10 October 2025 to 9 October 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72261000 - Software support services

Contract locations

- UK - United Kingdom

Signed contract documents

[Enterprise Services Work Order \(ContractFullyExecuted\).pdf](#)

Procedure

Procedure type

Below threshold - without competition

Supplier

Microsoft Limited

- Companies House: 01624297

Microsoft Campus, Thames Valley Park, Reading, Berkshire,

Reading

RG6 1WG

United Kingdom

Email: Dmitry.Sadovenko@microsoft.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Microsoft Unified Support

Contracting authority

MONEY AND PENSIONS SERVICE

- Companies House: 07172704
- Public Procurement Organisation Number: PYCD-3829-CVCG

Money & Pensions Service Borough Hall

Bedford

MK42 9AB

United Kingdom

Email: commercial@maps.org.uk

Region: UKH24 - Bedford

Organisation type: Public authority - central government