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Award

Carepartner Mental Health Clinical System

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070506

Procurement identifier (OCID): ocds-h6vhtk-05d91d ([view related notices](#))

Published 3 November 2025, 2:41pm

Scope

Reference

CTM-DIR-61023

Description

This procurement qualifies for a direct award under the provisions of Schedule 5, Paragraph 6 the Procurement Act 2023, as the software is proprietary and can only be obtained directly from Imosphere. No authorised resellers or equivalent alternatives exist in the market, making competitive tendering not feasible.

Awarding the contract directly ensures:

- Continuity of service across essential mental health systems.
- Compatibility with existing Carepartner infrastructure and associated interfaces.
- Compliance with software licensing and data security requirements.

- Mitigation of operational risk, avoiding disruption that could result from using non-compatible or unsupported alternatives.
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Contract 1. Carepartner Mental Health Clinical System

Supplier

- Imosphere Ltd

Contract value

- £35,383.11 excluding VAT
- £42,459.73 including VAT

Below the relevant threshold

Earliest date the contract will be signed

15 November 2025

Contract dates (estimated)

- 16 November 2025 to 15 November 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL15 - Central Valleys
- UKL17 - Bridgend and Neath Port Talbot

Procedure

Procedure type

Below threshold - without competition

Supplier

Imosphere Ltd

- Public Procurement Organisation Number: PQRC-4511-XHHN

25-27 Castle Gate

Nottingham

NG1 7AR

United Kingdom

Email: info@imosphere.co.uk

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Carepartner Mental Health Clinical System

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Lewis Ford

Email: lewis.ford@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales