

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/070421-2025>

Contract

Tenant Satisfaction Measures Survey

Darlington Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070421

Procurement identifier (OCID): ocds-h6vhtk-05d8e6

Published 3 November 2025, 12:44pm

Scope

Reference

PB2025-00196

Description

To undertake a satisfaction survey and report for Darlington Borough Council.

Contract 1. Tenant Satisfaction Measures Survey

Supplier

- BMG RESEARCH LTD

Contract value

- £63,000 excluding VAT
- £75,600 including VAT

Below the relevant threshold

Date signed

27 October 2025

Contract dates

- 27 October 2025 to 26 October 2026
- Possible extension to 26 October 2028
- 3 years

Description of possible extension:

The Council may extend the Contract for a period of 2 x 12 months.

Main procurement category

Services

CPV classifications

- 79342311 - Customer satisfaction survey

Contract locations

- UKC13 - Darlington

Procedure

Procedure type

Below threshold - without competition

Supplier

BMG RESEARCH LTD

- Companies House: 02841970
- Public Procurement Organisation Number: PNDR-5918-WHYT

Spring Lodge 172 Chester Road

Cheshire

WA6 0AR

United Kingdom

Email: Tenders@bmgresearch.com

Website: <https://bmgresearch.com/>

Region: UKD63 - Cheshire West and Chester

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Tenant Satisfaction Measures Survey

Contracting authority

Darlington Borough Council

- Public Procurement Organisation Number: PCRZ-3744-WXXZ

Town Hall, Feethams

Darlington

DL1 5QT

United Kingdom

Email: corporate.procurement@darlington.gov.uk

Region: UKC13 - Darlington

Organisation type: Public authority - sub-central government