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Contract

Aspire Academy Trust Supply Agency Services

ASPIRE ACADEMY TRUST

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070308

Procurement identifier (OCID): ocds-h6vhtk-0518cf ([view related notices](#))

Published 3 November 2025, 9:40am

Scope

Reference

ASP01.52

Description

The contract is for the provision of supply agency services for all schools belonging to the Trust. The Trust appointed a single Supply Agency provider to supply this service. It is the Trust's expectation that the Provider is responsible for the operation of the supply agency function and provide both emergency

and planned absence cover for teachers and teaching assistants including the following requirements:

- a. Availability of agency workers that have the required levels of competence and experience to cover the booking requests.
- b. Provision of a dedicated Account Manager for the Trust

- c. Best Value for money
 - d. Robust vetting procedures
 - e. Comprehensive management information and reporting, with a dedicated platform
 - f. High levels of school satisfaction.
 - g. Consistently high-performance levels which meet or exceed KPI requirements.
 - h. Consolidated invoicing weekly/ monthly as required.
 - i. Provision of training and expert advice on any legislative requirements related to Agency Workers.
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Contract 1. Aspire Academy Trust Supply Agency Services

Supplier

- ZEN EDUCATE LIMITED

Contract value

- £10,000,000 excluding VAT
- £12,000,000 including VAT

Above the relevant threshold

Date signed

1 September 2025

Contract dates

- 1 September 2025 to 31 August 2028
- Possible extension to 31 August 2030
- 5 years

Description of possible extension:

Two further 12 month extensions (3+1+1)

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

To enable additional schools who join the Trust to be included in the contract.

CPV classifications

- 79620000 - Supply services of personnel including temporary staff

Contract locations

- UKK3 - Cornwall and Isles of Scilly

Key performance indicators

Name	Description
Fill Rate	Percentage of roles successfully filled within the required timeframe
Compliance Rate	Percentage of staff with up-to-date DBS checks, references, and safeguarding
Feedback Score	Average satisfaction rating from schools on supplied staff
Accuracy of Invoicing	Percentage of invoices submitted correctly and on time
Response Time	Time taken to respond to queries or issues raised by the Trust
Reporting Compliance	Timeliness and completeness of required reports (e.g., usage, spend, diversity)
Cost Control	Adherence to agreed pricing structure and avoidance of unapproved charges

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

ZEN EDUCATE LIMITED

- Companies House: 10382721
- Public Procurement Organisation Number: PHPP-8516-NBNL

9th Floor 107 Cheapside

London

EC2V 6DN

United Kingdom

Email: govukfindtender@zeneducate.com

Website: <https://www.zeneducate.com/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Aspire Academy Trust Supply Agency Services

Contracting authority

ASPIRE ACADEMY TRUST

- Companies House: 07387540
- Public Procurement Organisation Number: PRMG-1387-DLGR

Unit 20, St Austell Business Park

St. Austell

PL25 4FD

United Kingdom

Email: aspire@iaspire.net

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

PHP LAW LLP

Summary of their role in this procurement: Procurement Consultant

- Companies House: OC429243
- Public Procurement Organisation Number: PPRM-9434-VNYQ

Unit 3 The Brutus Centre

Totnes

TQ9 5RW

United Kingdom

Email: josie.medforth@phplaw.co.uk

Website: <http://www.phplaw.co.uk>

Region: UKK43 - Devon CC

Contact organisation

Contact PHP LAW LLP for any enquiries.