

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/070268-2025>

Tender

Road User Charging (RUC) - Detection & Enforcement Infrastructure (D&EI) Services

Transport for London

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070268

Procurement identifier (OCID): ocds-h6vhtk-050bc7 ([view related notices](#))

Published 31 October 2025, 6:40pm

Scope

Reference

WS2010691378

Description

To support current and future road infrastructure schemes aligned with the Mayor's Transport Strategy for London, TfL plans to award a contract to a single service provider to deliver the Detection and Enforcement Infrastructure (D&EI) Services.

The primary function of the D&EI Services is to operate and maintain detection and enforcement infrastructure and technology that provides the required evidence for charging and enforcement of all Road User Charging (RUC) schemes. At the date of this Tender Notice, these schemes are:

- Congestion Charge (CC);
- Low Emission Zone (LEZ);

- Ultra-Low Emission Zone (ULEZ);
- Tunnel User Charging (TUC) (Silvertown and Blackwall Tunnels); and
- Direct Vision Standards (DVS).

The D&EI Services provide high-quality images and data for vehicles passing any of the approximate 4,400 ANPR cameras stationed at locations in Greater London (the "Outstations"). Vehicle records from the roadside are processed to produce accurate and secure evidential records which are then transferred to TfL's Business Operations system and to TfL and other Connected Parties (being other parties with whom TfL shares another form of evidential records or data), which use these records to initiate payment and enforcement processes and analyse vehicle journey times.

TfL anticipates the D&EI Services will cover the following:

Outstation Systems and Services - The primary function of the Outstation System is to detect moving vehicles in the Greater London area, capture images of the vehicles, read the vehicles registration plates and to send this data to the Instation and to Connected Parties for processing.

The Outstation System comprises of a network of approximately 4,400 ANPR cameras and associated equipment, including mounting brackets, poles, cabinets, cabling and, at tunnel sites, radar detection units.

The scope of the D&EI Services includes the management, support, maintenance and repair of the Outstation Systems. The scope will include the provision of new ANPR cameras where required to replace existing units that are vandalised, stolen, beyond economic repair or end of life, and for the installation of new Outstations.

At the expiry of the current D&EI contract, there will be c.4,400 Outstation assets throughout the TfL RUC estate. TfL is not intending to replace all of these assets as part of transition to the new D&EI Services contract. Instead, to support the new service provider's delivery of the D&EI Services, TfL will put in place a standalone contract with the current D&EI service provider to cover certain OEM-level maintenance and support services for those elements of the existing Outstation assets which are proprietary in nature to that service provider.

This will include:

- firmware/software updates to maintain outstation performance and security;??
- ongoing access to a repair facility for legacy outstation hardware;?

- access to bespoke spare parts not available on the open market.?

Instation Systems and Services - The primary function of the Instation System is to process data collected by the Outstations, including some validation and filtering functions. This scope of services will include the design, supply, build and installation of an Instation System. The D&EI service provider will be required to support, maintain and operate the Instation System.

The Instation System is also used for centralised management, configuration and monitoring of Outstations, as well as installing required Outstation firmware/software updates.

Camera replacement programme - During the life of the contract, existing camera assets will need to be replaced from time to time. This may be carried out on an ad hoc basis or, at TfL's discretion, in accordance with a structured replacement programme. The D&EI contract will include camera replacement pricing.

Given the likelihood of policy changes and developments, evolutions and other changes to the RUC schemes over the life of the D&EI contract, TfL may require additional services which are similar to the D&EI Services to be provided, including:

- amendments to the D&EI service and systems to support any changes, extensions or reductions to the operation of the charging schemes;
- amendments to the D&EI service and systems to support new charging methods;
- incorporating additional traffic monitoring or detection functionality into Outstation Systems;
- provision of data to TfL approved third parties;
- provision and maintenance of a separate power supply to power additional communications equipment located at fixed line Outstation Sites;
- other relevant charging schemes, including:
 - interoperability with other road pricing schemes;
 - different scheme charging options; and/or
 - any other UK-based road user charging scheme, including infrastructure charging, congestion charging and clean air zones.

Exclusion on national security grounds

Under the Procurement Act 2023, contracting authorities must assess the national security threat posed by suppliers, their associated persons and (intended) sub-contractors. Given the nature and distribution of Outstations around London and the interfaces between the D&EI system and other systems, TfL considers that the D&EI procurement is a higher sensitivity procurement.

TfL will, in accordance with its obligations under the Procurement Act 2023, assess Participants (including their associated persons and intended sub-contractors) for potential national security threats to determine whether a Participant may be an excluded or excludable supplier on national security grounds. In carrying out this assessment and making any related decisions, TfL will consult with the National Security Unit for Procurement and only take action where necessary to address a relevant risk, and in a targeted and proportionate manner.

Reservation of Right.

TfL reserves the right without prior notice to change the procurement process or to amend the information provided, including, but not limited to, changing the timeline, the scope and nature of the procurement and the procurement process, and to cancel the procurement process at any stage without awarding any contract. In particular, TfL reserves the right to issue circulars to Participants providing further information or supplementing and/or amending the procurement process. In no circumstances shall TfL incur any liability in respect of any changes. This will be subject to the requirements of public law and UK procurement rules.

Total value (estimated)

- £586,000,000 excluding VAT
- £703,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2027 to 28 February 2035

- Possible extension to 28 February 2047
- 20 years

Description of possible extension:

The Initial contract term is 8 years, with an option to extend for 6 years, and a further option to extend for an additional 6 years (maximum 20 years)

Main procurement category

Services

CPV classifications

- 32231000 - Closed-circuit television apparatus
- 32234000 - Closed-circuit television cameras
- 32260000 - Data-transmission equipment
- 45233293 - Installation of street furniture
- 51310000 - Installation services of radio, television, sound and video equipment
- 60112000 - Public road transport services
- 63712000 - Support services for road transport
- 72000000 - IT services: consulting, software development, Internet and support
- 92222000 - Closed circuit television services
- 98351110 - Parking enforcement services

Contract locations

- UKI - London

Participation

Legal and financial capacity conditions of participation

Conditions are contained within the procurement documentation

Technical ability conditions of participation

Conditions are contained within the procurement documentation

Submission

Enquiry deadline

5 December 2025, 12:00pm

Submission type

Requests to participate

Deadline for requests to participate

19 December 2025, 12:00pm

Electronic auction will be used

Yes

Submission address and any special instructions

The following instructions explain TfL's e-tendering portal and provide guidance on how interested parties will be able to communicate with TfL in relation to this exercise.

(1) To register or to check if you are already registered to SAP Ariba, log on to <https://service.ariba.com/Supplier.aw>. Interested parties must read the instructions carefully before proceeding with registration. For help on using the SAP Ariba system, please refer to https://support.ariba.com/Adapt/Ariba_Network_Supplier_Training

(2) Once you have registered on SAP Ariba (or are already registered), you must also register on TfL's SAP Ariba system through the following link <https://s1-eu.ariba.com/Sourcing/Main/ad/selfRegistration?realm=TfL>. Guidance on registering is available through the following link: here <https://content.tfl.gov.uk/supplier-registration.pdf>

(3) Upon completion of steps 1 and/or 2, interested parties must inform rucprocurement@tfl.gov.uk with the following details:

- your organisation name as registered in SAP Ariba;
- your applicable supplier ID associated with TfL in SAP Ariba, in the form of SM Vendor ID, ERP ID, AN ID or ACM ID;
- your single point of contact registered on SAP Ariba; first name and surname;
- your email address registered with SAP Ariba; and
- your role in the organisation as registered with SAP Ariba;

Completion of these steps will enable TfL to invite interested parties to the event in SAP Ariba to gain access to the procurement documents, allowing interested Participants to submit their PSQ submission via SAP Ariba by the deadline stated.

Please contact Ariba_Supplier_Enablement@tfl.gov.uk in the first instance should you experience any problems with the portal for issues related to items 1 and 2 above.

Please contact rucprocurement@tfl.gov.uk should you experience any other problems

with the portal following completion of all three steps above.

Further instructions and guidance are included in the PSQ and other procurement documents on SAP Ariba.

Participants must read the instructions carefully before proceeding with registration and are advised to satisfy themselves that they understand all the requirements of the procurement and terms of the contract and the rules of the procurement process before submitting their tender response.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

4 January 2027

Award criteria

Name	Type
Details of the criteria, their weightings, and descriptions are contained within the procurement documentation	Quality

Weighting description

Details of the criteria, their weightings, and descriptions are contained within the procurement documentation.

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

This Procurement will comprise of five stages :

- Stage 1 - Participation;
- Stage 2 - Invitation Stage;
- Stage 3 - Initial Assessment;
- Stage 4 - Negotiation;
- Stage 5 - Final Tender Evaluation & Award.

Justification for not publishing a preliminary market engagement notice

YES - Market engagement has been conducted under a previous Prior Information Notice (PIN) which took place before commencement of the Procurement Act 2023. The scope and objectives of the D&EI procurement as launched by this Tender Notice has not materially changed from that which was shared with the market via the earlier PIN and early market engagement. TfL confirms that a Pre-Procurement Notice (PPN) was published on 1 May 2025 and updated in accordance with the transparency obligation set out in the Procurement Act 2023. TfL considers the publication of this PPN, along with the earlier market engagement carried out under a previous PIN, to have sufficiently fulfilled the requirement to provide early market visibility and transparency ahead of the procurement. Accordingly, the publication of a separate Preliminary Market Engagement Notice is not deemed necessary.

Contracting authority

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: rucprocurement@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government