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Award

Appropriate Adult Service 2026

British Transport Police

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070248

Procurement identifier (OCID): ocds-h6vhtk-058a20 ([view related notices](#))

Published 31 October 2025, 4:47pm

Scope

Reference

BTP/CON/1035

Description

British Transport Police seeks the provision of an Appropriate Adult Service 24 hours a day, 7 days a week, 365 days of the year as, defined by the Police and Criminal Evidence Act (1984) and its Code of Practice for juveniles aged 10-17 years where a parent or guardian is unable or unwilling to attend; as well as for vulnerable adults detained in police custody, A vulnerable adult is considered to be from the age of 18.

The role of the Appropriate Adult in custody is to ensure the welfare of the vulnerable person (adult and juvenile) is maintained, that they understand all processes put to them and that all decisions they make in custody are in their best interests and with all the available information and understanding. This is a requirement under Code C of PACE, and allows the AA to make representations, and speak on behalf of the vulnerable person on matters of welfare and understanding.

Whilst it is required that an Appropriate Adult be present for all custody processes

involving vulnerable persons. If an Appropriate Adult is not readily available during booking in or when a Juvenile is first brought to a custody, a telephone service will be available to assist with the initial booking in process. An Appropriate Adult in these circumstances will provide guidance and welfare support (but will not include formal consultation).

In most cases the Appropriate Adult will be somebody related to the detained person such as a parent, adult, sibling, or a Social Worker with a responsibility for the ongoing welfare of the child. However, there are times when these people are unable, unwilling or unsuitable to function as an Appropriate Adult in custody and in these cases, police are required to call on another independent, responsible adult.

Contract 1. Appropriate Adult Service 2026

Supplier

- Appropriate Adults UK Ltd

Contract value

- £675,800 excluding VAT
- £810,960 including VAT

Above the relevant threshold

Award decision date

31 October 2025

Date assessment summaries were sent to tenderers

31 October 2025

Standstill period

- End: 11 November 2025
- 8 working days

Earliest date the contract will be signed

19 December 2025

Contract dates (estimated)

- 12 February 2026 to 11 February 2029
- Possible extension to 11 February 2030
- 4 years

Description of possible extension:

The contract to be awarded is for an initial contract term of three (3) years commencing 12 February 2026 and expiring 11 February 2029, with an option to extend for a further one year till 11 February 2030.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The contract to be awarded is for an initial contract term of three (3) years commencing 12 February 2026 and expiring 11 February 2029, with an option to extend for a further one year till 11 February 2030.

CPV classifications

- 85311300 - Welfare services for children and young people

Contract locations

- UK - United Kingdom

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Appropriate Adults UK Ltd

- Public Procurement Organisation Number: PQLL-5831-WPBD

1 Trem Y Nant

Wrexham

LL11 6DQ

United Kingdom

Email: Geraldine@appropriateadultsuk.co.uk

Region: UKL23 - Flintshire and Wrexham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Appropriate Adult Service 2026

Contracting authority

British Transport Police

- Public Procurement Organisation Number: PXCV-1424-DYJV

200 Buckingham Palace Road

London

SW1W 9TP

United Kingdom

Contact name: Ayo Ogunmoyero

Telephone: +447917580997

Email: ayo.ogunmoyero@btp.police.uk

Website: <http://www.btp.police.uk>

Region: UKI32 - Westminster

Organisation type: Public authority - central government