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Contract

## **IT Service Desk System**

MUIR GROUP HOUSING ASSOCIATION LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-070247

Procurement identifier (OCID): ocds-h6vhtk-05d874

Published 31 October 2025, 4:47pm

### **Scope**

#### **Description**

Continuation of service with Vivantio for IT service desk system provision.

3 year contract awarded with review date set for 2027 to investigate re-procurement options.

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### **Contract 1**

#### **Supplier**

- Vivantio Limited

### **Contract value**

- £48,385 including VAT

Below the relevant threshold

### **Date signed**

31 October 2025

### **Contract dates**

- 1 November 2025 to 31 October 2028
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract locations**

- UK - United Kingdom
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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### Vivantio Limited

Redwood House Brotherswood Court, Almondsbury

Bristol

BS32 4QW

United Kingdom

Email: [support@vivantio.com](mailto:support@vivantio.com)

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### **MUIR GROUP HOUSING ASSOCIATION LIMITED**

- Companies House: IP18632R
- Public Procurement Organisation Number: PYTY-7196-PLQP

80 Lightfoot Street

Chester

CH2 3AL

United Kingdom

Email: [tashi.jackson@cirruspurchasing.co.uk](mailto:tashi.jackson@cirruspurchasing.co.uk)

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - sub-central government