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Contract

Grounds Maintenance Services Framework

Hyde Housing Association Limited

F03: Contract award notice

Notice identifier: 2025/S 000-070053

Procurement identifier (OCID): ocds-h6vhtk-04a803

Published 31 October 2025, 12:05pm

Section I: Contracting authority

I.1) Name and addresses

Hyde Housing Association Limited

30 Park Street

London

SE1 9EQ

Contact

Mark Shickell

Email

mark.shickell@hyde-housing.co.uk

Telephone

+44 2032072754

Country

United Kingdom

Region code

UKI - London

National registration number

IP18195R

Internet address(es)

Main address

<https://www.hyde-housing.co.uk>

Buyer's address

<https://www.hyde-housing.co.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Grounds Maintenance Services Framework

Reference number

1996

II.1.2) Main CPV code

- 77314000 - Grounds maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Grounds Maintenance Services.

The total framework value is £200,000,000 GBP

The framework comprises four regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North (East Anglia).

Each of the four regions on the framework has been assigned a framework value of £50,000,000

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Grounds Maintenance Services Framework. Further information on who can use the framework can be found by following this link

<https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions

Section to click on Who can Use NFP? to access the following: Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from ProcurePublic's frameworks. If your organisation falls under UK procurement legislation, you are eligible to use our platform. The list below covers all current and future contracting authorities:.

<https://www.ons.gov.uk/economy/nationalaccounts/uksectoraccounts/datasets/publicsectorclassificationguide> Housing associations, including registered social landlords Councils, including county councils, district councils, county borough councils, community councils, London borough councils, unitary councils, metropolitan councils, parish councils

Ministerial and non-ministerial government departments Executive agencies of the government and other subsidiary bodies Non-Departmental Public Bodies (NDPBs), including advisory NDPBs, executive NDPBs, and tribunal NDPBs All non-Crown Status Government Companies wholly or partly owned by central government departments and their subsidiaries Assembly Sponsored Public Bodies (ASPBs) Police forces – this includes Police Forces and Special Police Forces in the UK, Police and Crime

Commissioners, Police Authorities, and other relevant legislation for the constituent parts of the United Kingdom, for their respective rights and interests. Fire and rescue services Ambulance services Maritime and coastguard agency services NHS bodies: NHS Authorities and Trusts, Clinical commissioning groups Educational bodies or

establishments including state schools (nursery schools, primary schools, middle or high schools, secondary schools, special schools), academies, colleges, Pupil Referral Unit (PRU), further education colleges and universities Hospices National Parks Third sector and charities Local Enterprise Partnerships Citizens advice bodies Other Public Bodies and Public corporations and their subsidiary bodies sponsored by Central Government Departments that are not covered by named categories in this list Public financial bodies or institutions Public pension funds Central banks Civil service bodies, including public sector buying organisation. All new bodies created which fall within the criteria or as listed on nationalframeworkpartnership.co.uk

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000,000

II.2) Description

II.2.1) Title

Grounds Maintenance Services

Lot No

Lot 1 - London Region

II.2.2) Additional CPV code(s)

- 77314000 - Grounds maintenance services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

Provision of Grounds Maintenance Services in the London region emergent from Hyde's newly created Grounds Maintenance Services Framework

The total framework value is £200,000,000 GBP

The framework comprises four regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North (East Anglia).

Each of the four regions on the framework has been assigned a framework value of £50,000,000

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The total framework value is £200,000,000 (GBP)

The framework comprises four regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North (East Anglia).

Each of the four regions on the framework has been assigned a framework value of £50,000,000 GBP

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000

The Grounds Maintenance Services call off contract is awarded Pinnacle FM Ltd as the 1st placed contractor.

The following contractors are appointed to the Grounds Maintenance Services Framework

in their ranked positions as follows:

Lot 1 (London) Lot 1 Framework Value £50,000,000

Pinnacle FM Limited - 1st

Just Ask Estate Services Ltd- 2nd

Chequers Contract Services Ltd - 3rd

Lot 2 (Kent) Lot 2 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Chequers Contract Services Ltd - 3rd

Lot 3 (South) Lot 3 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Chequers Contract Services Ltd - 3rd

Lot 4 (North - East Anglia) Lot 4 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Groundscapes Limited - 3rd

The total framework value is £200,000,000 GBP

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

Who can use this framework. Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Grounds Maintenance Services Framework. Further information on who can use the framework can be found by following this link <https://www.nationalframeworkpartnership.co.uk> Go to the Frequently

Asked Questions Section to click on Who can Use NFP? to access the following: Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from this framework. If your organisation falls under UK procurement legislation, you are eligible to use our this framework. The list below covers all current and future contracting authorities:.

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II.2) Description

II.2.1) Title

Grounds Maintenance Services

Lot No

Lot 2 - Kent Region

II.2.2) Additional CPV code(s)

- 77314000 - Grounds maintenance services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

Main site or place of performance

Kent

II.2.4) Description of the procurement

Provision of grounds maintenance services in the Kent region.

The total framework value is £200,000,000 GBP

The framework comprises four regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North (East Anglia).

Each of the four regions on the framework has been assigned a framework value of £50,000,000

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Grounds Maintenance Services call off contract is awarded Pinnacle FM Ltd as the 1st placed contractor.

The following contractors are appointed to the Grounds Maintenance Services Framework in their ranked positions as follows:

Lot 1 (London) Lot 1 Framework Value £50,000,000

Pinnacle FM Limited - 1st

Just Ask Estate Services Ltd- 2nd

Chequers Contract Services Ltd - 3rd

Lot 2 (Kent) Lot 2 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Chequers Contract Services Ltd - 3rd

Lot 3 (South) Lot 3 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Chequers Contract Services Ltd - 3rd

Lot 4 (North - East Anglia) Lot 4 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Groundscapes Limited - 3rd

The total framework value is £200,000,000 GBP

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Grounds Maintenance Services Framework. Further information on who can use the framework can be found by following this link

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II.2) Description

II.2.1) Title

Grounds Maintenance Services

Lot No

Lot 3 - South

II.2.2) Additional CPV code(s)

- 77314000 - Grounds maintenance services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

SOUTH EAST (ENGLAND)

II.2.4) Description of the procurement

Provision of grounds maintenance services in the South of England region.

The total framework value is £200,000,000 GBP

The framework comprises four regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North (East Anglia).

Each of the four regions on the framework has been assigned a framework value of £50,000,000

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Grounds Maintenance Services call off contract is awarded Pinnacle FM Ltd as the

1st placed contractor.

The following contractors are appointed to the Grounds Maintenance Services Framework in their ranked positions as follows:

Lot 1 (London) Lot 1 Framework Value £50,000,000

Pinnacle FM Limited - 1st

Just Ask Estate Services Ltd- 2nd

Chequers Contract Services Ltd - 3rd

Lot 2 (Kent) Lot 2 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Chequers Contract Services Ltd - 3rd

Lot 3 (South) Lot 3 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Chequers Contract Services Ltd - 3rd

Lot 4 (North - East Anglia) Lot 4 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Groundscapes Limited - 3rd

The total framework value is £200,000,000 GBP

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations

can access and use Hyde's Grounds Maintenance Services Framework. Further information on who can use the framework can be found by following this link <https://www.nationalframeworkpartnership.co.uk> Go to the Frequently Asked Questions Section to click on Who can Use NFP? to access the following: Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations, can access and benefit from this framework. If your organisation falls under UK procurement legislation, you are eligible to use this framework. The list below covers all current and future contracting authorities:.

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II.2) Description

II.2.1) Title

Grounds Maintenance Services

Lot No

Lot 4 - North (East Anglia)

II.2.2) Additional CPV code(s)

- 77314000 - Grounds maintenance services

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

East Anglia

II.2.4) Description of the procurement

Provision of Grounds Maintenance Services in the Lot 4 - North (East Anglia Region)

The total framework value is £200,000,000 GBP

The framework comprises four regions. Region 1 - London, Region 2 - Kent, Region 3 - South, Region 4 - North (East Anglia).

Each of the four regions on the framework has been assigned a framework value of £50,000,000

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Grounds Maintenance Services call off contract is awarded Pinnacle FM Ltd as the 1st placed contractor.

The following contractors are appointed to the Grounds Maintenance Services Framework in their ranked positions as follows:

Lot 1 (London) Lot 1 Framework Value £50,000,000

Pinnacle FM Limited - 1st

Just Ask Estate Services Ltd- 2nd

Chequers Contract Services Ltd - 3rd

Lot 2 (Kent) Lot 2 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Chequers Contract Services Ltd - 3rd

Lot 3 (South) Lot 3 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Chequers Contract Services Ltd - 3rd

Lot 4 (North - East Anglia) Lot 4 Framework Value £50,000,000

Pinnacle FM Ltd - 1st

Just Ask Estate Services Ltd - 2nd

Groundscapes Limited - 3rd

The total framework value is £200,000,000 GBP

The total value of the call off contract awarded to the 1st ranked contractor is £14,370,000 GBP

Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and use Hyde's Grounds Maintenance Services Framework. Further information on who can use the framework can be found by following this link

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including county councils, district councils, county borough councils, community councils, London borough councils, unitary councils, metropolitan councils, parish councils

Ministerial and non-ministerial government departments Executive agencies of the government and other subsidiary bodies

Non-Departmental Public Bodies (NDPBs), including advisory NDPBs, executive NDPBs, and tribunal NDPBs

All non-Crown Status Government Companies wholly or partly owned by central government departments and their subsidiaries

Assembly Sponsored Public Bodies (ASPBs) Police forces – this includes Police Forces and Special Police Forces in the UK, Police and Crime

Commissioners, Police Authorities, and other relevant legislation for the constituent parts of the United Kingdom, for their respective rights and interests.

Fire and rescue services

Ambulance services

Maritime and coastguard agency services

NHS bodies: NHS Authorities and Trusts, Clinical commissioning groups

Educational bodies or establishments including state schools (nursery schools, primary schools, middle or high schools, secondary schools, special schools), academies, colleges, Pupil Referral Unit (PRU), further education colleges and universities

Hospices National Parks

Third sector and charities

Local Enterprise Partnerships

Citizens advice bodies

Other Public Bodies and Public corporations and their subsidiary bodies sponsored by Central Government

Departments that are not covered by named categories in this list

Public financial bodies or institutions

Public pension funds

Central banks

Civil service bodies, including public sector buying organisation

All new bodies created which fall within the criteria or as listed on [nationalframeworkpartnership.co.uk](https://www.nationalframeworkpartnership.co.uk)

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-032778](#)

Section V. Award of contract

Contract No

1996

Title

Grounds Maintenance Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 October 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Pinnacle FM Ltd

8th Floor, Holborn Tower, 137 - 144 High Holborn

London

WC1V 6PL

Email

neil.fergus@pinnaclegroup.co.uk

Telephone

+44 02070172000

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01040529

Internet address

<https://www.pinnaclegroup.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Just Ask Estate Services Limited

Unit 4, Wintersells Business Park, Wintersells Road

West Byfleet, Surrey

KT14 7LF

Email

duncan.shadbolt@nexgengroup.uk

Telephone

+44 7471995269

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

National registration number

5956392

Internet address

<https://justaskservices.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Chequers Contract Services Limited

Top Floor, Cedar House, Parkland Square, 750a Capability Green

Luton

LU1 3LU

Email

naomi.childes@churchillservices.com

Telephone

+44 1582760055

Country

United Kingdom

NUTS code

- UKH21 - Luton

National registration number

05134135

Internet address

<https://chequerscontracts.co.uk>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Groundscapes Ltd

Coles Lane, Ockley, Dorking

Surrey

RH5 5HW

Email

daryl@scapes.co.uk

Telephone

+44 01306711720

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

National registration number

03327429

Internet address

<https://groundscapes.co.uk>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £200,000,000

Total value of the contract/lot: £200,000,000

Section VI. Complementary information

VI.3) Additional information

Who can the framework? Any UK-based public sector body, including local authorities, NHS trusts, housing associations, educational institutions, emergency services, and charitable organisations can access and benefit from this framework. If your organisation falls under UK procurement legislation, you are eligible to use our framework. For full details and links see the Additional Information Section / Box at the foot of each Framework Lot Section stated in this Contract Award Notice.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=990438684> GO
Reference: GO-20251031-PRO-33049523

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

The Strand

London

WC2A 2LL

Telephone

+44 2079476000

Country

United Kingdom

Internet address

<https://www.find-court-tribunal.service.gov.uk/courts/royal-courts-of-justice>