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Award

Corporate IT Security Solution

Merseytravel

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069984

Procurement identifier (OCID): ocds-h6vhtk-055200 ([view related notices](#))

Published 31 October 2025, 10:34am

Scope

Reference

DN777291 / PRA476

Description

Merseytravel (an officer of Liverpool City Region Combined Authority) is seeking to appoint a single strategic MDR/SOC provider to act as a trusted, accountable partner responsible for delivering robust cybersecurity, threat detection, incident response, and security operations, while driving innovation to ensure security enhances rather than constrains business operations.

Contract 1. Corporate IT Security Solution

Supplier

- SAPPHIRE TECHNOLOGIES LIMITED

Contract value

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

Award decision date

31 October 2025

Date assessment summaries were sent to tenderers

31 October 2025

Standstill period

- End: 11 November 2025
- 8 working days

Earliest date the contract will be signed

12 November 2025

Contract dates (estimated)

- 13 November 2025 to 9 November 2027
- Possible extension to 9 November 2029
- 3 years, 11 months, 27 days

Description of possible extension:

Initial 2 year term, with a built in option to extend the contract period by up to a further 2 additional years.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The right to additional purchases while the contract is valid. This is built into the contract and pricing mechanism.

Within the contract, the Contracting Authority may purchase additional modular optional extra services which can be purchased over the term of the agreement.

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKD - North West (England)

Information about tenders

- 12 tenders received
- 12 tenders assessed in the final stage:
 - 10 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 11 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

SAPPHIRE TECHNOLOGIES LIMITED

- Companies House: 03183935
- Public Procurement Organisation Number: PHMY-4335-NRVD

The Cube

Newcastle Upon Tyne

NE4 6DB

United Kingdom

Email: info@sapphire.net

Website: <http://www.sapphire.net>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Corporate IT Security Solution

Contracting authority

Merseytravel

- Public Procurement Organisation Number: PJQR-8469-DXQD

1 Mann Island

Liverpool

L3 1BP

United Kingdom

Email: Procurement@liverpoolcityregion-ca.gov.uk

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government