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Award

## Corporate IT Security Solution

Merseytravel

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069984

Procurement identifier (OCID): ocds-h6vhtk-055200 ([view related notices](#))

Published 31 October 2025, 10:34am

## Scope

## Reference

DN777291 / PRA476

## Description

Merseytravel (an officer of Liverpool City Region Combined Authority) is seeking to appoint a single strategic MDR/SOC provider to act as a trusted, accountable partner responsible for delivering robust cybersecurity, threat detection, incident response, and security operations, while driving innovation to ensure security enhances rather than constrains business operations.

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## **Contract 1. Corporate IT Security Solution**

### **Supplier**

- SAPPHIRE TECHNOLOGIES LIMITED

### **Contract value**

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

### **Award decision date**

31 October 2025

### **Date assessment summaries were sent to tenderers**

31 October 2025

### **Standstill period**

- End: 11 November 2025
- 8 working days

### **Earliest date the contract will be signed**

12 November 2025

## **Contract dates (estimated)**

- 13 November 2025 to 9 November 2027
- Possible extension to 9 November 2029
- 3 years, 11 months, 27 days

Description of possible extension:

Initial 2 year term, with a built in option to extend the contract period by up to a further 2 additional years.

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

The right to additional purchases while the contract is valid. This is built into the contract and pricing mechanism.

Within the contract, the Contracting Authority may purchase additional modular optional extra services which can be purchased over the term of the agreement.

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKD - North West (England)

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## Information about tenders

- 12 tenders received
- 12 tenders assessed in the final stage:
  - 10 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 11 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### SAPPHIRE TECHNOLOGIES LIMITED

- Companies House: 03183935
- Public Procurement Organisation Number: PHMY-4335-NRVD

The Cube

Newcastle Upon Tyne

NE4 6DB

United Kingdom

Email: [info@sapphire.net](mailto:info@sapphire.net)

Website: <http://www.sapphire.net>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Corporate IT Security Solution

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## Contracting authority

### **Merseytravel**

- Public Procurement Organisation Number: PJQR-8469-DXQD

1 Mann Island

Liverpool

L3 1BP

United Kingdom

Email: [Procurement@liverpoolcityregion-ca.gov.uk](mailto:Procurement@liverpoolcityregion-ca.gov.uk)

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government