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Contract

Provision of Civica System including Licences, Support and Maintenance

North Ayrshire Council

F03: Contract award notice

Notice identifier: 2025/S 000-069977

Procurement identifier (OCID): ocids-h6vhtk-05d7af

Published 31 October 2025, 10:29am

Section I: Contracting authority

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

lauradaniel@north-ayrshire.gov.uk

Telephone

+44 1294310000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Civica System including Licences, Support and Maintenance

Reference number

NAC/STA/5269

II.1.2) Main CPV code

- 72212218 - License management software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Modification to the existing contract to accommodate system developments and additional

storage costs required throughout the duration of the contract.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £83,309

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

II.2.4) Description of the procurement

Contract modification for NAC/STA/5269 - Provision of Civica System including Licences, Support and Maintenance to accommodate system developments and additional storage costs required throughout the duration of the contract.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Legacy IT system.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

NAC/STA/5269

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

Vanguard House, Dewsbury Road

Leeds

LS11 5DD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £83,309

Section VI. Complementary information

VI.3) Additional information

This notice is to provide transparency on the contract modification that has been outlined for this contract.

NAC/STA/5269 Provision of Civica System including Licences, Support and Maintenance was initially awarded on 4th March 2025 and the contract value was 58,309.20 GBP this was modified on 23rd June 2025 to accommodate system developments and additional storage costs required throughout the duration of the contract, the new contract value is 83,309.20 GBP.

(SC Ref:812712)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>