

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/069948-2025>

Tender

Safe Accommodation (refuge) and Support Service for Victims/Survivors of Domestic Abuse across WNC & NNC

West Northamptonshire Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069948

Procurement identifier (OCID): ocds-h6vhtk-05d79a ([view related notices](#))

Published 31 October 2025, 9:49am

Scope

Reference

WNC00000505

Description

West Northamptonshire Council (WNC) and North Northamptonshire Council (NNC) are conducting an open tendering procedure to attract providers with the necessary skills and experience to deliver safe accommodation (refuge) and support services for victims and survivors of domestic abuse, as defined by the Domestic Abuse Act 2021.

The services to be delivered under contract are:

- Refuge accommodation, women's only refuge, men's only refuge, specialist drug and alcohol refuge and a specialist multi-cultural/diversity refuge across 47 units of accommodation; bed spaces.
- Therapeutic group work with adult survivors;

- Therapeutic group work with children and young people including play therapy;
- Counselling service;
- Children's and Young people's outreach support including a CHIDVA (Children's IDVA);
- Floating support/outreach, community based;
- Information and Advice - Helpline;
- Awareness raising training
- Housing IDVAs;
- Sanctuary Scheme;
- No recourse to public funds
- By and for service to supporting diverse communities including harmful practices and training.

The services will be delivered as a 3+1+1 year contract, commencing in April 2026.

Total value (estimated)

- £5,760,000 excluding VAT
- £7,200,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

There is a 1 + 1 extension available for this contract

Main procurement category

Services

CPV classifications

- 85311000 - Social work services with accommodation
- 85320000 - Social services

Contract locations

- UKF24 - West Northamptonshire
- UKF25 - North Northamptonshire

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

19 November 2025, 12:00pm

Tender submission deadline

28 November 2025, 12:00pm

Submission address and any special instructions

Here are some Instructions for Applying to a Tender via In-Tend (West Northamptonshire Council) for this tender opportunity

1. Registering an Account

Visit <https://in-tendhost.co.uk/wnc>.

Click Register on the right-hand side of the homepage.

Complete the registration across three tabs:

Company Details: Fill in all mandatory fields (marked with a red asterisk).

Business Classifications: Add relevant keywords to receive notifications for suitable opportunities.

Company Categories: Select your company's category.

Click Register My Company to complete the process.

You will receive an email confirmation once your registration is accepted.

2. Accessing Tender Opportunities

Log in to your account at <https://in-tendhost.co.uk/wnc>.

Navigate to Tenders > Current to view live opportunities.

Click View Details on any opportunity to see more information.

Click Express Interest to register your interest in the opportunity.

3. Drafting and Submitting a Response

Go to Tenders > My Tenders.

Click View Details for the relevant opportunity.

Click Opt In to access the tender documents and questionnaires.

Upload required documents using the Upload Document button.

Complete any questionnaires by clicking View Questionnaire.

Mandatory questions are marked with a red asterisk.

Save your answers regularly and click Save Answers and Close when finished.

4. Submitting Your Return

Once all documents and questionnaires are completed, click Submit Return.

A confirmation message will appear with the submission date/time and included documents.

You can print this confirmation for your records.

5. Modifying Your Return

If needed, click Modify Return before the deadline to update your submission.

Make changes and re-submit your updated response.

6. Contacting the Buyer

Use the Correspondence tab within the project to send messages to the buyer.

For technical support, contact the In-Tend Helpdesk:

Phone: 0845 557 8079 (Mon-Fri, 08:30-17:00)

Email: support@in-tend.co.uk

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

16 January 2026

Award criteria

Name	Type	Weighting
Quality - Technical Ability	Quality	80%
Cost-Commercial Submission	Cost	20%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

West Northamptonshire Council

- Public Procurement Organisation Number: PGDV-8944-CMBP

Angel Street

Northampton

NN1 1ED

United Kingdom

Email: procurement@westnorthants.gov.uk

Region: UKF24 - West Northamptonshire

Organisation type: Public authority - sub-central government