

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/069870-2025>

Contract

First Federation Trust - Communications, Security & VoIP Partner

First Federation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-069870

Procurement identifier (OCID): ocids-h6vhtk-0487a0

Published 30 October 2025, 4:33pm

Section I: Contracting authority

I.1) Name and addresses

First Federation Trust

Blackpool CE Primary School, Liverton

Newton Abbot

TQ9 5RW

Contact

Amanda Gavin

Email

amanda.gavin@firstfederation.org.uk

Telephone

+44 000000

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.firstfederation.org>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43358

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

First Federation Trust - Communications, Security & VoIP Partner

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

First Federation Trust wishes to award a single contractor to supply an communications, security & VoIP Service and associated project implementation and training services across all sites within the Trust.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support
- 32429000 - Telephone network equipment
- 32510000 - Wireless telecommunications system
- 32522000 - Telecommunications equipment
- 32523000 - Telecommunications facilities
- 32524000 - Telecommunications system
- 72212200 - Networking, Internet and intranet software development services
- 72212730 - Security software development services
- 72212710 - Backup or recovery software development services
- 72212761 - Anti-virus software development services
- 72400000 - Internet services
- 72411000 - Internet service providers ISP
- 72421000 - Internet or intranet client application development services
- 72422000 - Internet or intranet server application development services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon
- UKK25 - Dorset

Main site or place of performance

The First Federation Trust, Blackpool CE Primary School, Liverton, Newton Abbot, TQ12 6JB

II.2.4) Description of the procurement

First Federation wishes to award a single contractor to supply an communications, security & VoIP Service and associated project implementation and training services across all sites within the Trust.

The ITT was issued as a two-stage competitive procurement conducted in accordance with the restricted procedure under the Public Contract Regulations (2015) as follows:

- Stage 1 evaluation– Selection Questionnaire (SQ)
- Stage 2 evaluation– Award Questionnaire

The single contract will be awarded and will run for a period of five (5) years with an option to extend for a further period of up to 12 months commencing mid February 2025.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 59.5%

Price - Weighting: 40.5%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-024503](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 November 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RM Education Ltd

142B Park Drive, Milton Park

Abingdon

OX14 4SE

Telephone

+44 1235645316

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,000,000

Total value of the contract/lot: £1,000,000

Section VI. Complementary information

VI.3) Additional information

(MT Ref:235844)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.4.2) Body responsible for mediation procedures

First Federation Trust

Blackpool CE Primary School, Summerhill Road

Newton Abbot

TQ12 6JB

Email

amanda.gavin@firstfederation.org.uk

Telephone

+44 1626244920

Country

United Kingdom

Internet address

<https://www.firstfederation.org>

VI.4.4) Service from which information about the review procedure may be obtained

First Federation Trust

Blackpool CE Primary School, Summerhill Road

Newton Abbot

TQ12 6JB

Email

amanda.gavin@firstfederation.org.uk

Telephone

+44 1626244920

Country

United Kingdom

Internet address

<https://www.firstfederation.org>