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Contract

First Federation Trust - ICT Managed Service

First Federation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-069869

Procurement identifier (OCID): ocids-h6vhtk-048512

Published 30 October 2025, 4:32pm

Section I: Contracting authority

I.1) Name and addresses

First Federation Trust

Blackpool CE Primary School, Summerhill Road

Newton Abbot

TQ12 6JB

Contact

Amanda Gavin

Email

amanda.gavin@firstfederation.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.firstfederation.org>

Buyer's address

https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA43358

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

First Federation Trust - ICT Managed Service

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

First Federation Trust wishes to engage a single contractor to supply an ICT Managed Service and associated project implementation and

training services across all sites within the Trust.

This procurement involves the delivery of ICT across all the schools as part of a joined up programme of work, whilst at the same time

being able to be flexible to deal with ad-hoc purchases and small projects that individual schools may need from time to time – all to a set

of standards. At the same time a high quality managed service needs to be consistently delivered.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £5,200,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

- 72222300 - Information technology services
- 72222200 - Information systems or technology planning services
- 72224100 - System implementation planning services
- 72253000 - Helpdesk and support services
- 72253100 - Helpdesk services
- 72253200 - Systems support services
- 72261000 - Software support services
- 72267200 - Repair of information technology software
- 72315200 - Data network management services
- 72510000 - Computer-related management services
- 72540000 - Computer upgrade services
- 72541000 - Computer expansion services
- 72590000 - Computer-related professional services
- 72600000 - Computer support and consultancy services
- 72610000 - Computer support services
- 72611000 - Technical computer support services
- 72700000 - Computer network services
- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon
- UKK25 - Dorset

Main site or place of performance

The First Federation Trust, Blackpool CE Primary School, Liverton, Newton Abbot, TQ12 6JB

II.2.4) Description of the procurement

Given the value involved and the critical nature of ICT to support teaching learning and management it is vital the Trust and Supplier establishes an operating model that not only works for both parties but also delivers both to time and understanding the nuances of working in an educational environment.

From the information provided it is absolutely clear that this procurement is all about delivery of ICT across all the schools as part of a joined up programme of work, whilst at the same time being able to be flexible to deal with ad-hoc purchases and small

projects that individual schools may need from time to time— all to a set of standards. At the same time a high quality managed service needs to be consistently delivered. It is therefore critical that all parties know what is going on when and whilst formal monthly reporting is clearly a key necessity so is establishing an effective operating model that is resourced at the right times with the right people who can interface with both staff at Trust and school level.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60.8%

Price - Weighting: 39.2%

II.2.11) Information about options

Options: Yes

Description of options

The Trust has an expectation to procure all the hardware and software it needs through the chosen bidder so long as a satisfactory method

to show value for money can be agreed so as to assure the Trust that it is securing best value and is a compliant procurement process.

Although for large volume and/or high value requirements the Trust reserves the right to procure separately and potentially through

established public sector buying organisation frameworks.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-023436](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 December 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RM Education Ltd

142B Park Drive, Milton Park

Abingdon

OX14 4SE

Telephone

+44 1235645316

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,200,000

Total value of the contract/lot: £5,200,000

Section VI. Complementary information

VI.3) Additional information

(MT Ref:235839)

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

Cabinet Office

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.4.2) Body responsible for mediation procedures

First Federation Trust

Blackpool CE Primary School, Summerhill Road

Newton Abbot

TQ12 6JB

Telephone

+44 1626244920

Country

United Kingdom

Internet address

<https://www.firstfederation.org>

VI.4.4) Service from which information about the review procedure may be obtained

First Federation Trust

Blackpool CE Primary School, Summerhill Road

Newton Abbot

TQ12 6JB

Telephone

+44 1626244920

Country

United Kingdom

Internet address

<https://www.firstfederation.org>