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Contract

## **2024-128 Digital Learning Service Provider**

Ofgem

F03: Contract award notice

Notice identifier: 2025/S 000-069868

Procurement identifier (OCID): ocds-h6vhtk-04e5c1

Published 30 October 2025, 4:32pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ofgem

10 South Colonnade, Canary Wharf

London

E14 4PU

#### **Contact**

Alfie Ellis

#### **Email**

[procurement2@ofgem.gov.uk](mailto:procurement2@ofgem.gov.uk)

#### **Telephone**

+44 2079017000

#### **Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.ofgem.gov.uk>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA10021](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA10021)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

2024-128 Digital Learning Service Provider

Reference number

2024-128

#### **II.1.2) Main CPV code**

- 80420000 - E-learning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Ofgem seeks a supplier to provide a digital learning system to provide a range of development opportunities to complement Ofgem's existing learning and development offer.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £259,200

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48931000 - Training software package
- 79632000 - Personnel-training services
- 80500000 - Training services
- 80521000 - Training programme services

- 80570000 - Personal development training services
- 80420000 - E-learning services
- 80533200 - Computer courses
- 32321300 - Audio-visual materials

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Ofgem seeks a supplier to provide a digital learning system which provides a range of development opportunities to complement Ofgem's existing learning and development offer.

The digital learning system must also have the capacity for multiple users (up to 2000) using the system concurrently at any one time without any adverse effect to response speeds or download speeds.

The primary objective of this contract is to appoint a supplier who can deliver a range of learning opportunities that are available and accessible at any time, allowing Ofgem colleagues to engage and develop skills and knowledge in a self-paced environment.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2025/S 000-006497](#)

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## **Section V. Award of contract**

### **Contract No**

2024-128

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

29 August 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Access UK Ltd

The Access Group, The Armstrong Building, 10 Oakwood Drive, Loughborough Science & Enterprise Park

Loughborough

LE11 3QF

Email

[Vanessa.Zelenka@theaccessgroup.com](mailto:Vanessa.Zelenka@theaccessgroup.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £259,200

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:235444)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>