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Award

The Royal Marsden Manual Online (RMM) and The Great Ormond Street Hospital (GOSH) Manual of Children and Young People's Nursing Practices

Digital Health & Care Wales

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069846

Procurement identifier (OCID): ocds-h6vhtk-05d75e

Published 30 October 2025, 4:05pm

Scope

Reference

P21.89

Description

Continued access to The Royal Marsden Manual Online (RMM) is vital for NHS Wales, ensuring secure, up-to-date clinical guidance since its introduction in 2023. The current licence expires on 22nd March 2026. Without this resource, NHS Wales staff would need to rely on physical library purchases, increasing costs and reducing timely access to essential evidence-based information.

The Royal Marsden Manual Online (RMM) was developed by clinical nurse experts at the Royal Marsden NHS Foundation Trust and is the only comprehensive digital resource for standardised adult nursing procedures. Institutional access is available solely via the online platform, as e-Book or perpetual licence options are no longer offered.

The e-Library also proposes adding the Great Ormond Street Hospital (GOSH) Manual of Children and Young People's Nursing Practices as an optional requirement. Created by the Great Ormond Street Hospital experts, it provides over 300 evidence-based paediatric procedures, complementing the RMM for those working across adult and paediatric care. NHS Wales currently holds a 7-month subscription to GOSH, which is ending February 2026.

Both RMM and GOSH are unique, expert-authored resources essential for maintaining consistent, evidence-based nursing practice across NHS Wales. Local or individual purchases of either manual are impractical and costly, as multiple e-Books or physical copies would be required for hospital-wide access.

Failure to renew these subscriptions would result in loss of two key national nursing resources. RMM is already embedded and endorsed by the Chief Nursing Officer for Wales, and GOSH is a new but complementary resource addition.

Contract 1. The Royal Marsden Manual Online (RMM) and The Great Ormond Street Hospital (GOSH) Manual of Children and Young People's Nursing Practices

Supplier

- John Wiley & Sons

Contract value

- £149,872.08 excluding VAT
- £149,872.08 including VAT

Above the relevant threshold

Earliest date the contract will be signed

6 February 2026

Contract dates (estimated)

- 23 March 2026 to 31 March 2029
- Possible extension to 31 March 2030
- 4 years, 9 days

Description of possible extension:

RMM: Year 4 (optional extension) 1st April 2029 - 31st March 2030

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

GOSH:

Year 1 (optional) 23rd March 2026 - 31st March 2027

Year 2 (optional) 1st April 2027 - 31st March 2028

Year 3 (optional) 1st April 2028 - 31st March 2029

Year 4 (optional) 1st April 2029 - 31st March 2030

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL - Wales

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

Wiley is the sole supplier of institutional online access to The Royal Marsden Manual Online (RMM) and The Great Ormond Street Hospital (GOSH) Manual of Children and Young People's Nursing Practices.

Supplier

John Wiley & Sons

- Public Procurement Organisation Number: PDQG-8713-THWT

9600 Garsington Road, Cowley

Oxford

OX4 2SJ

United Kingdom

Telephone: 07824906467

Email: raking@wiley.com

Website: <https://www.wiley.com/en-gb/>

Region: UKJ14 - Oxfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. The Royal Marsden Manual Online (RMM) and The Great Ormond Street Hospital (GOSH) Manual of Children and Young People's Nursing Practices

Contracting authority

Digital Health & Care Wales

- Public Procurement Organisation Number: PHXM-8593-WBPZ

Ty Glan-yr-Afon

Cardiff

CF11 9AD

United Kingdom

Contact name: Jack Coughlin

Telephone: +442920502108

Email: jack.coughlin@wales.nhs.uk

Website: <https://dhcw.nhs.wales/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Wales