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Planning

## **National Rail British Sign Language Information Service**

Train Information Services Limited

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-069841

Procurement identifier (OCID): ocids-h6vhtk-05d75c

Published 30 October 2025, 4:03pm

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### **Scope**

#### **Description**

Rail Delivery Group (RDG) invites Suppliers to demonstrate their capabilities in developing a centralised British Sign Language (BSL) solution for Great Britain's National Railways.

The proposed solution should enable the provision of railway-related information in real-time, and it must be hardware and software agnostic, so that it can be seamlessly integrated on industry-approved digital channels, stations' screens, and on-board of trains.

RDG is seeking an innovative and scalable solution that will contribute to making the railway network more accessible and inclusive for D/deaf passengers.

#### **Total value (estimated)**

- £900,000 excluding VAT
- £1,080,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 October 2026 to 30 September 2029
- Possible extension to 30 September 2032
- 6 years

### **Main procurement category**

Services

### **CPV classifications**

- 63711000 - Support services for railway transport

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## **Engagement**

### **Engagement deadline**

28 November 2025

### **Engagement process description**

Pre-Market engagement to determine availability, viability and potential cost of RDG

requirements. Interested parties may access documents concerning the Pre Market Engagement following registration via RDG's Jaggaer Procurement Portal using the following link: [https://raildeliverygroup.tlb.app.jaggaer.com/esop/tlb-host/public/rail-delivery-group/web/login.html?\\_ncp=1710400938107.1024291-1](https://raildeliverygroup.tlb.app.jaggaer.com/esop/tlb-host/public/rail-delivery-group/web/login.html?_ncp=1710400938107.1024291-1)

Once registered the RFI can be found on the following link:  
<https://raildeliverygroup.tlb.app.jaggaer.com/go/58536378019A35AF0B77>

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## Submission

### Publication date of tender notice (estimated)

1 April 2026

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## Procedure

### Special regime

Utilities

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## Contracting authority

### Train Information Services Limited

- Companies House: 08176197

First Floor North, Puddle Dock

London

EC4V 3DS

United Kingdom

Email: [mark.earey@raildeliverygroup.com](mailto:mark.earey@raildeliverygroup.com)

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government